



alpha wave



CapitaLand

## JustPark 2.1

<https://justpark.capitaland.com>

Version 1.0

User Manual

# Services Available



1. Administer all your season parking within single login
2. Update profile / contact details and register additional administrator for your account
3. One stop account access from tenant portal *(Applicable to Tenant only)*
4. Apply for season parking space in respective properties
5. Purchase of Vehicle Day Pass / Promotional Season *(Subject to availability)*
6. Check season parking application status
7. Make payment with instant payment confirmation and receipt download
8. Apply monthly recurring payment via Visa / Mastercard
9. Apply monthly season renewal via GIRO  
*(Available for CapitaLand Office Buildings and Business Park, Industrial & Logistic Buildings Only)*
10. View and retrieve payment transactions
11. Terminate season parking and request for refund *(For advanced payments only)*
12. Update and view change of vehicle details
13. Enquire lot availability and parking rate for hourly parking
14. E-Ticket Purchase & Management *(Subject to availability)*
15. VPC Application & Renewal *(Available for Business Park, Industrial & Logistic Buildings Only)*
16. View season parking terms and conditions
17. Reach out to CapitaLand via Contact Us e-form
18. FAQ



# Register JustPark Account

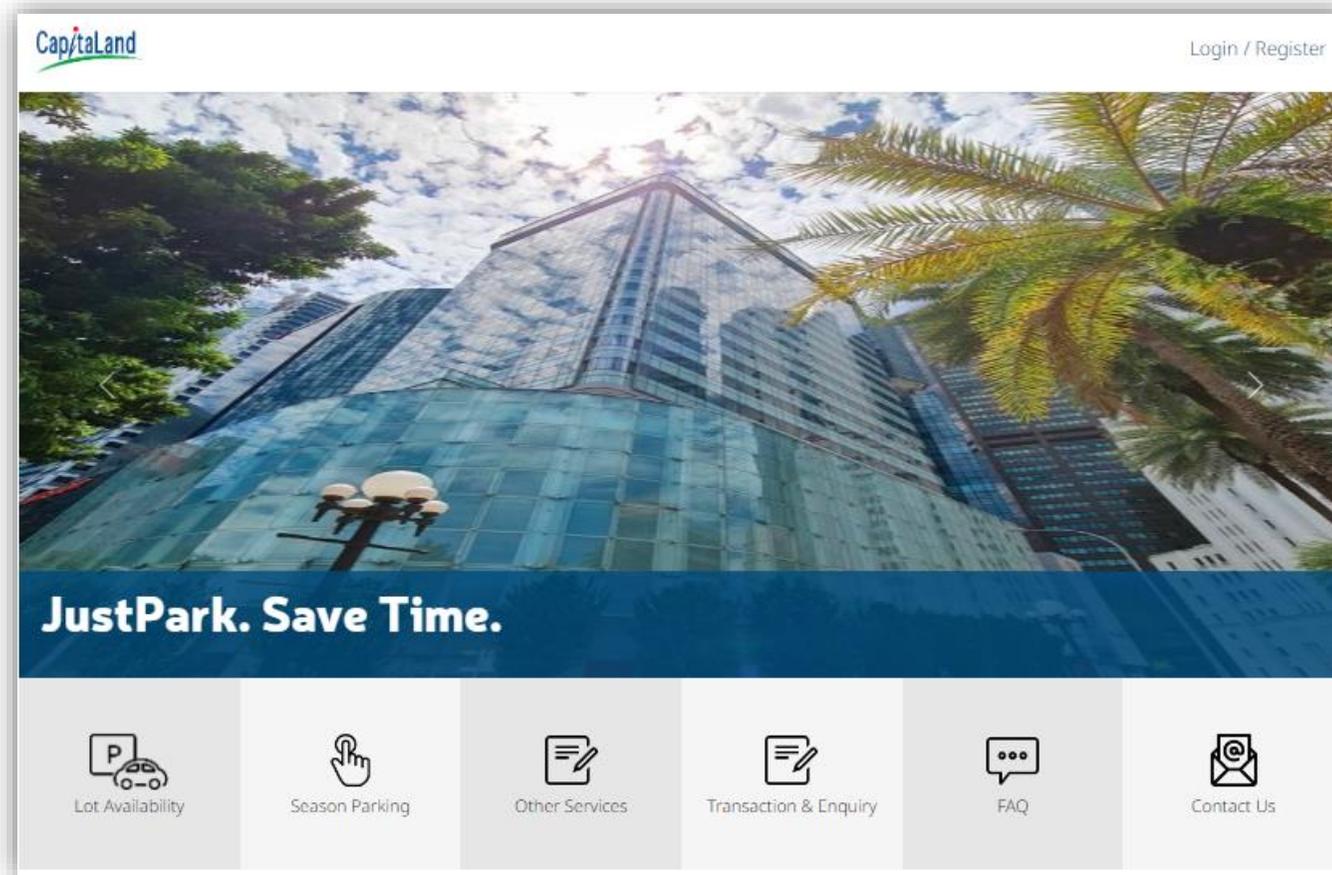
*Please register a new account if you currently do not have an account in JustPark*

*If you are a Tenant, please access JustPark via your Tenant Portal*

*For further assistance, please reach out to us via the contact information stated in FAQ*

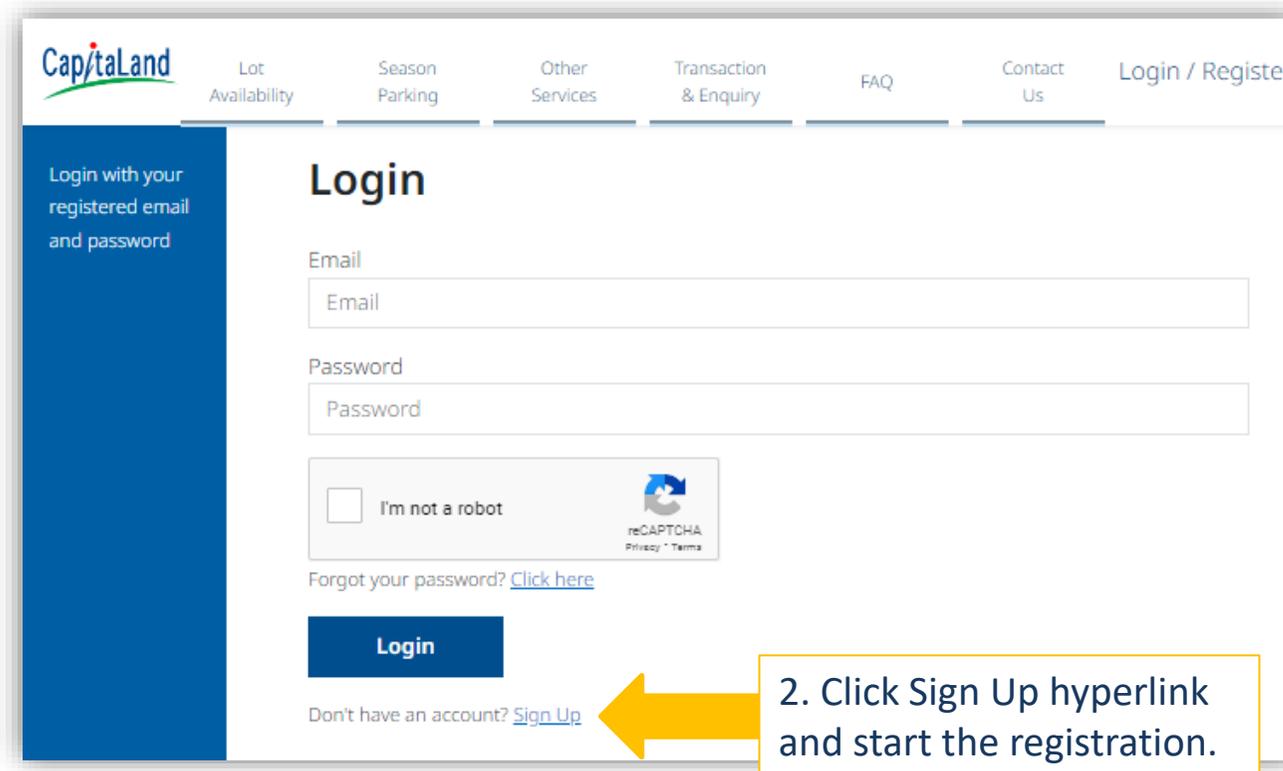
# Register JustPark Account

▶ Visit <https://justpark.capitaland.com>



1. Click Login / Register

# Create JustPark User Account



The screenshot shows the JustPark website's login page. At the top, there is a navigation bar with the CapitaLand logo and several menu items: Lot Availability, Season Parking, Other Services, Transaction & Enquiry, FAQ, Contact Us, and Login / Register. On the left side, there is a blue vertical banner with the text "Login with your registered email and password". The main content area is titled "Login" and contains two input fields for "Email" and "Password". Below these fields is a reCAPTCHA widget with the text "I'm not a robot" and a "reCAPTCHA" logo. There are two hyperlinks: "Forgot your password? [Click here](#)" and "Don't have an account? [Sign Up](#)". A yellow arrow points from a text box on the right to the "Sign Up" link. The text box contains the instruction: "2. Click Sign Up hyperlink and start the registration."

# Create JustPark User Account

### Sign Up

Email

Confirm Email Address

Salutation

Name

Mobile Number (optional)

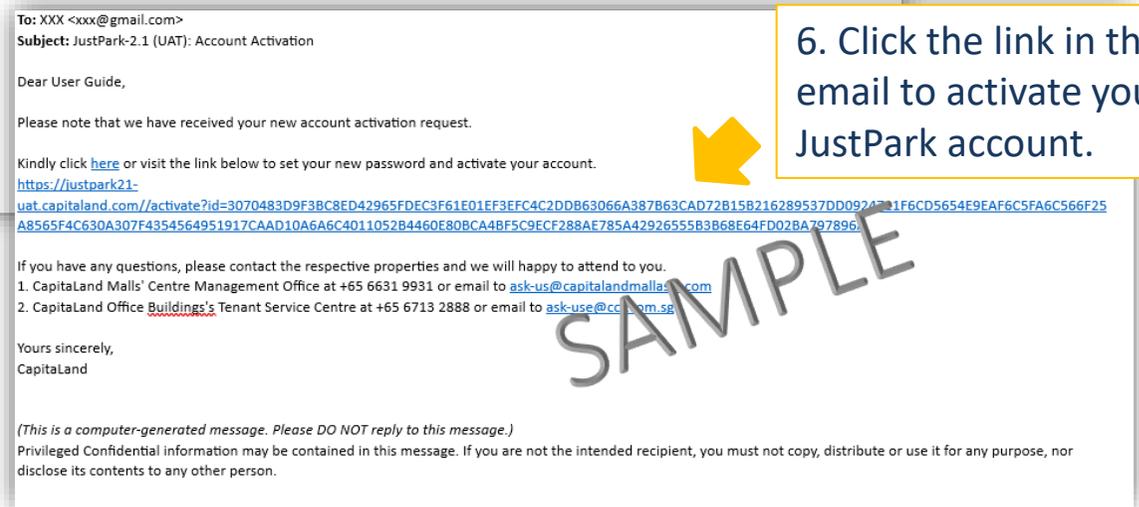
I'm not a robot 

4. Check I'm not a robot.

3. Fill in the required information.

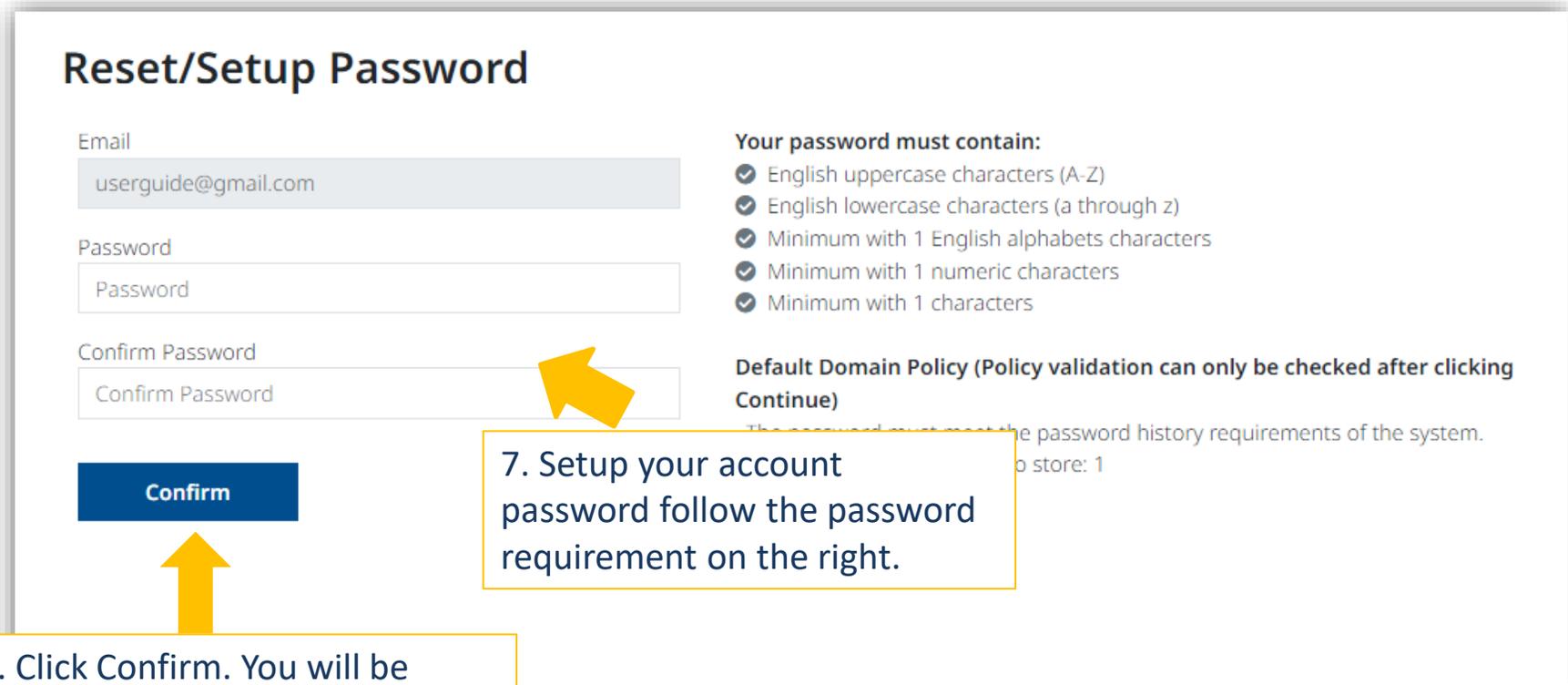
5. Click Submit. An activation link will sent to you via email.

6. Click the link in the email to activate your JustPark account.



# Create JustPark User Account

- ▶ Click the link in the email, you will be redirected to JustPark and you may proceed to activate your JustPark account by setting up your password.



**Reset/Setup Password**

Email  
userguide@gmail.com

Password  
Password

Confirm Password  
Confirm Password

**Confirm**

**Your password must contain:**

- ✓ English uppercase characters (A-Z)
- ✓ English lowercase characters (a through z)
- ✓ Minimum with 1 English alphabets characters
- ✓ Minimum with 1 numeric characters
- ✓ Minimum with 1 characters

**Default Domain Policy (Policy validation can only be checked after clicking Continue)**

The password must meet the password history requirements of the system.  
to store: 1

7. Setup your account password follow the password requirement on the right.

8. Click Confirm. You will be redirecting to the login page.



# Login To JustPark

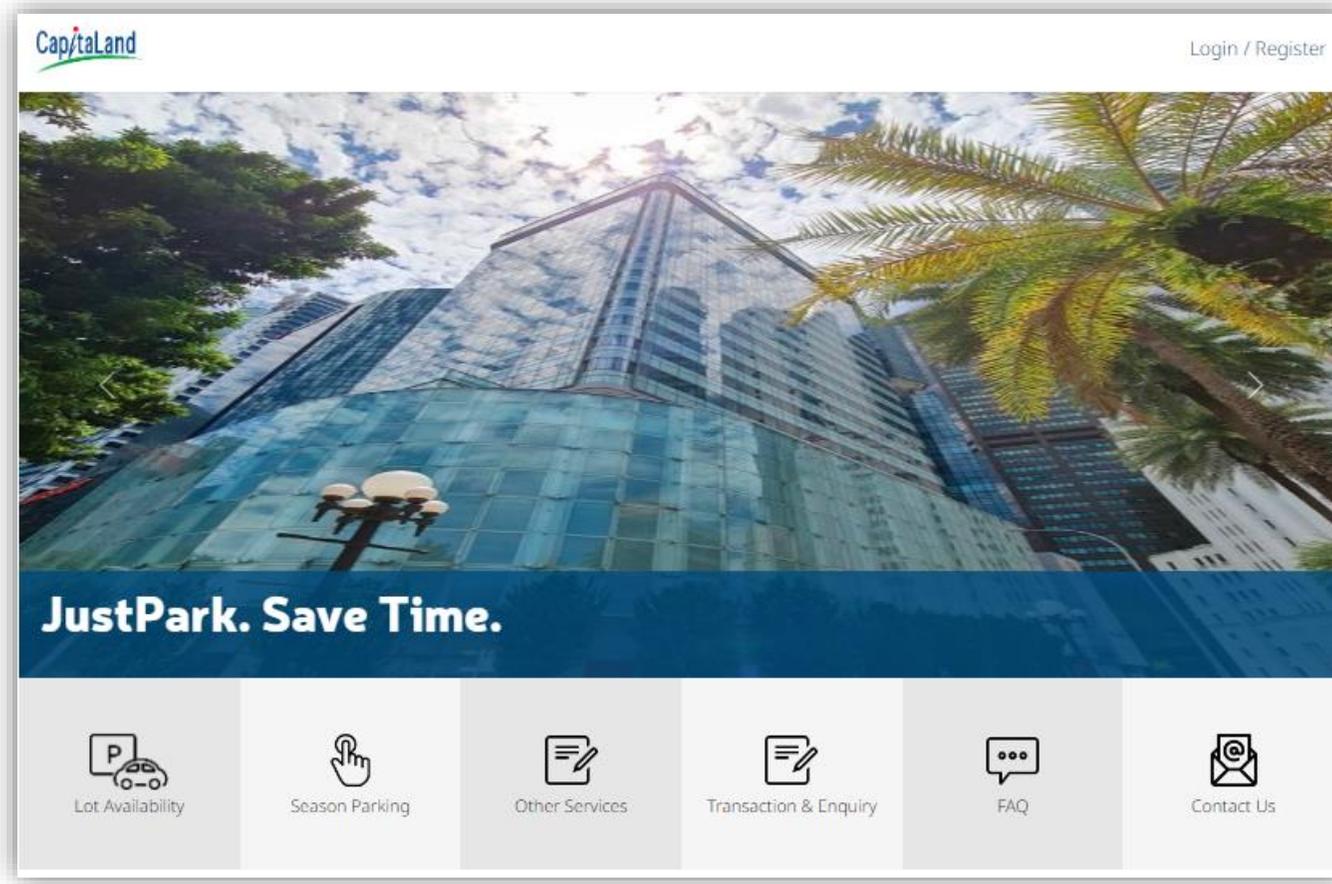
*Login to JustPark with your registered email address and password*

*If you are a Tenant, please access JustPark via your Tenant Portal*

*For further assistance, please reach out to us via the contact information stated in FAQ*

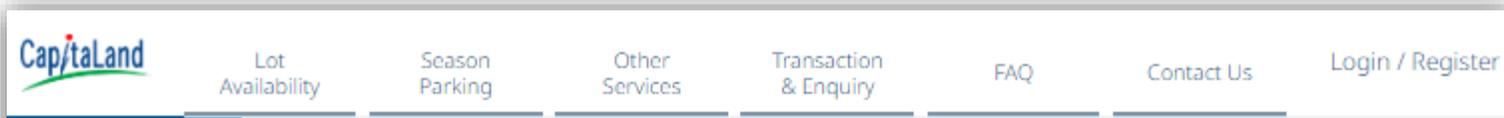
# Login To JustPark

► Visit <https://justpark.capitaland.com>



1. Click Login / Register

# Login To JustPark



CapitaLand

Lot Availability Season Parking Other Services Transaction & Enquiry FAQ Contact Us Login / Register

Login with your registered email and password

## Login

Email  
Email

Password  
Password

2. Enter email address and password.

3. Check I'm not a robot.

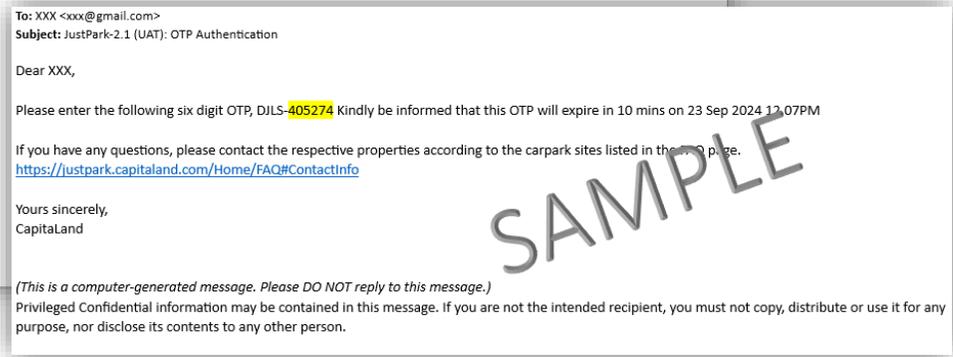
I'm not a robot

Forgot your password? [Click here](#)

**Login**

Don't have an account? [Sign Up](#)

4. Click Login. An One-time Password (OTP) will sent to you via email.



5. Enter the One-time Password (OTP) that you received.

### Verification

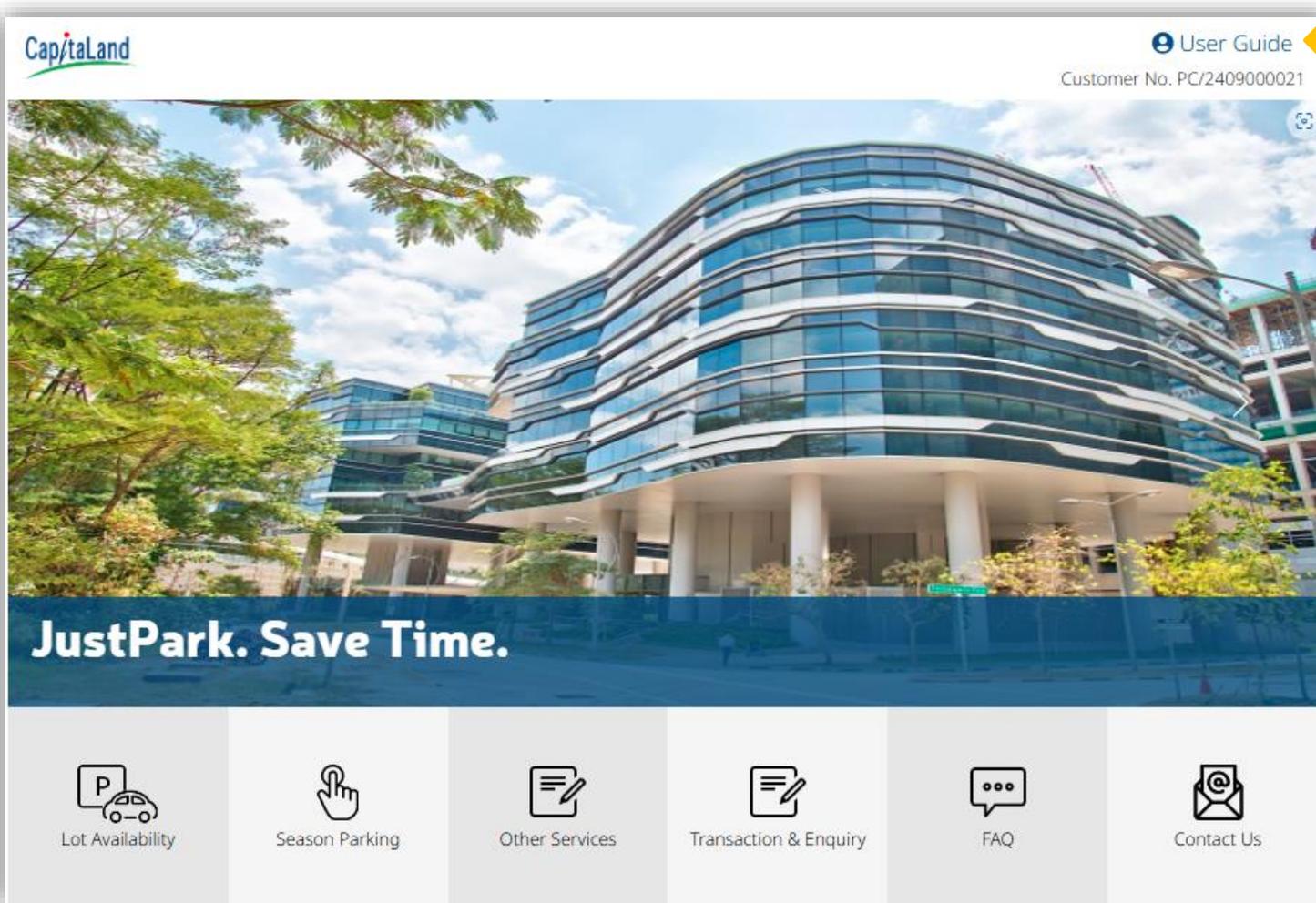
OTP has been sent to use\*\*\*@gmail.com. Please check your email.

DJLS -

Resent OTP (25 s) **Confirm**

6. Click Confirm to login.

# Login To JustPark



After successful login, your user name will be shown

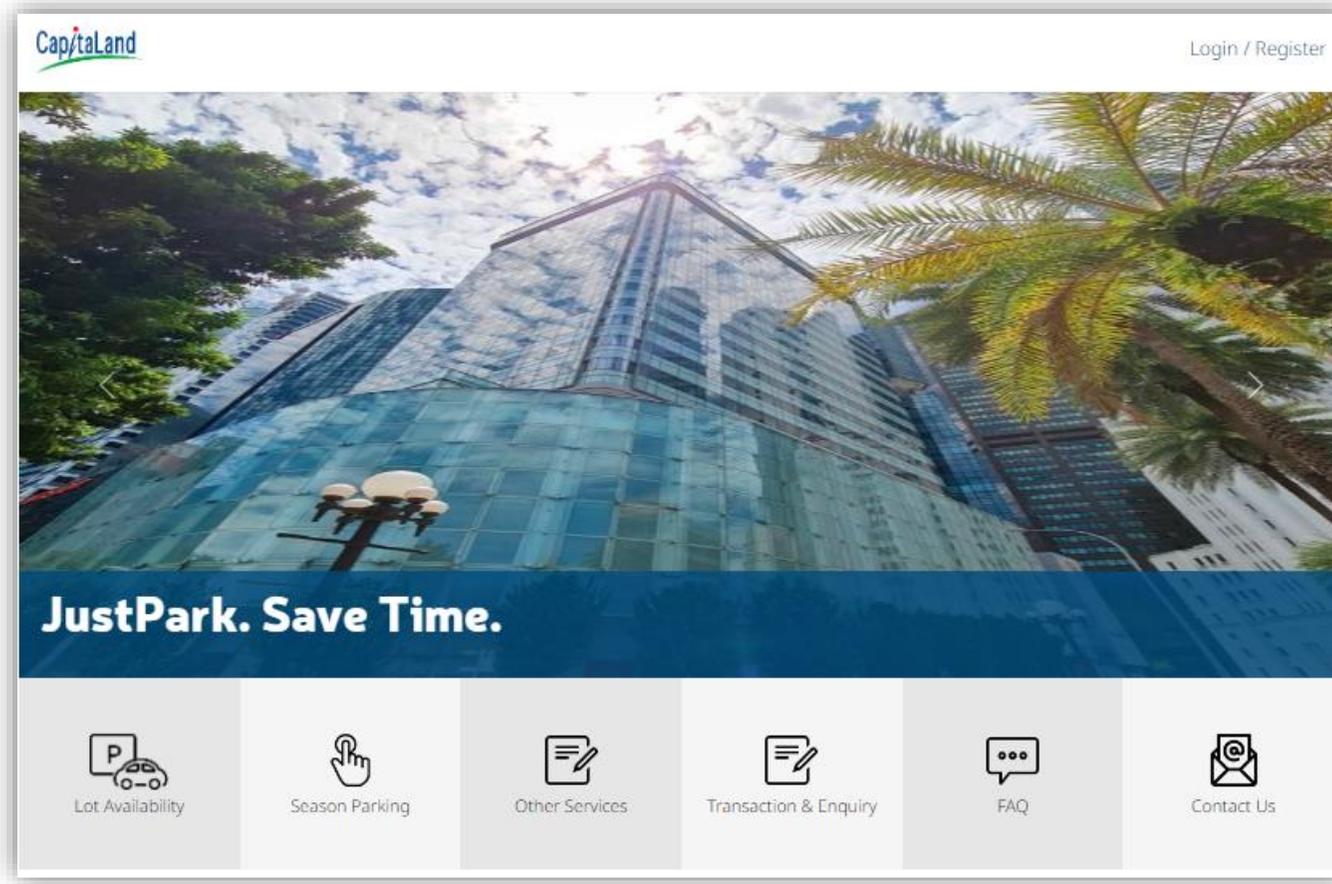


# Forgot Password

*Reset your password if you have forgot your login password*

# Forgot Password

▶ Visit <https://justpark.capitaland.com>



1. Click Login / Register

# Forgot Password

The screenshot shows the CapitaLand website's login page. At the top, there is a navigation menu with links for Lot Availability, Season Parking, Other Services, Transaction & Enquiry, FAQ, Contact Us, and Login / Register. On the left, a blue sidebar contains the text 'Login with your registered email and password'. The main content area is titled 'Login' and contains two input fields for 'Email' and 'Password'. Below these fields is a reCAPTCHA widget with the text 'I'm not a robot' and a checkbox. A yellow arrow points from a callout box to the 'Click here' link in the text 'Forgot your password? Click here'. The callout box contains the text '2. Click the Click here hyperlink'. Below the reCAPTCHA is a blue 'Login' button. At the bottom, there is a link for 'Don't have an account? Sign Up'.

# Forgot Password

CapitaLand

Lot Availability   Season Parking   Other Services   Transaction & Enquiry   FAQ   Contact Us   Login / Register

## Forgot your password?

Email

Please Enter Email Address

**Send**

Enter the registered email to received the password reset link.

If you do not have an account, you may proceed to register an account [here](#).

3. Enter your email address

4. Click Send. You will received a reset password link via email.

To: xxx <xxx@gmail.com>  
Subject: JustPark-2.1 (UAT): Your Password Reset  
Dear User Guide,

Please click on the link below to reset your password :

User ID : userguide1@gmail.com  
[https://justpark21-  
uat.capitaland.com//resetpwd?id=9D2C9B7C634E48520AFA5A64CFD8553871D9217F7BEAE530918B217D3EA3DF04E727B9FCA27AA1C65A1C045722B61365FACD8A3C27EE0B4412D51D712661443D87F8F5B4797AD5801E837B23F346CE0A4E1ADC6CCE38B34E7758C45BB81145DAE4F826D7FD09](https://justpark21-uat.capitaland.com//resetpwd?id=9D2C9B7C634E48520AFA5A64CFD8553871D9217F7BEAE530918B217D3EA3DF04E727B9FCA27AA1C65A1C045722B61365FACD8A3C27EE0B4412D51D712661443D87F8F5B4797AD5801E837B23F346CE0A4E1ADC6CCE38B34E7758C45BB81145DAE4F826D7FD09)

Kindly visit <https://justpark21-uat.capitaland.com/> to manage your season parking account.

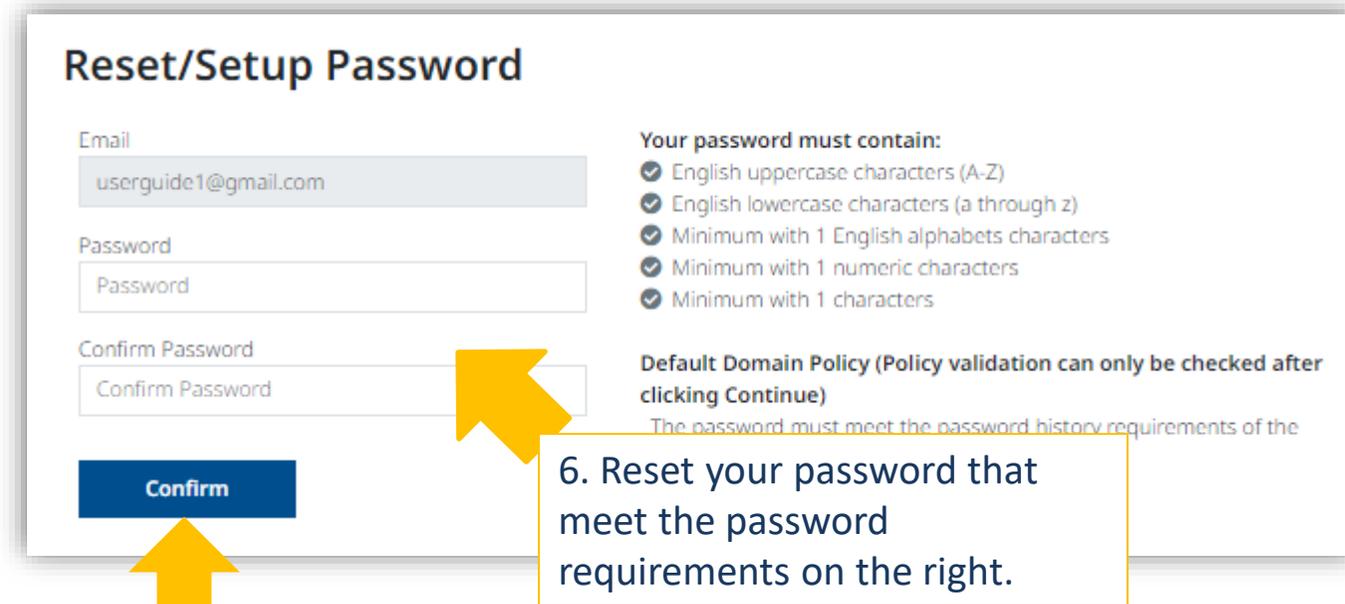
If you have any questions, please contact the respective properties according to the carpark sites listed in the FAQ page.  
<https://justpark.capitaland.com/Home/FAQ#ContactInfo>

Yours sincerely,  
CapitaLand

*(This is a computer-generated message. Please DO NOT reply to this message.)*  
Privileged Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person.

5. Click the link provided in the email.

# Forgot Password



**Reset/Setup Password**

Email  
userguide1@gmail.com

Password  
Password

Confirm Password  
Confirm Password

**Confirm**

**Your password must contain:**

- ✓ English uppercase characters (A-Z)
- ✓ English lowercase characters (a through z)
- ✓ Minimum with 1 English alphabets characters
- ✓ Minimum with 1 numeric characters
- ✓ Minimum with 1 characters

**Default Domain Policy (Policy validation can only be checked after clicking Continue)**

The password must meet the password history requirements of the

6. Reset your password that meet the password requirements on the right.

7. Click confirm to reset password. You will be redirecting to Login page.



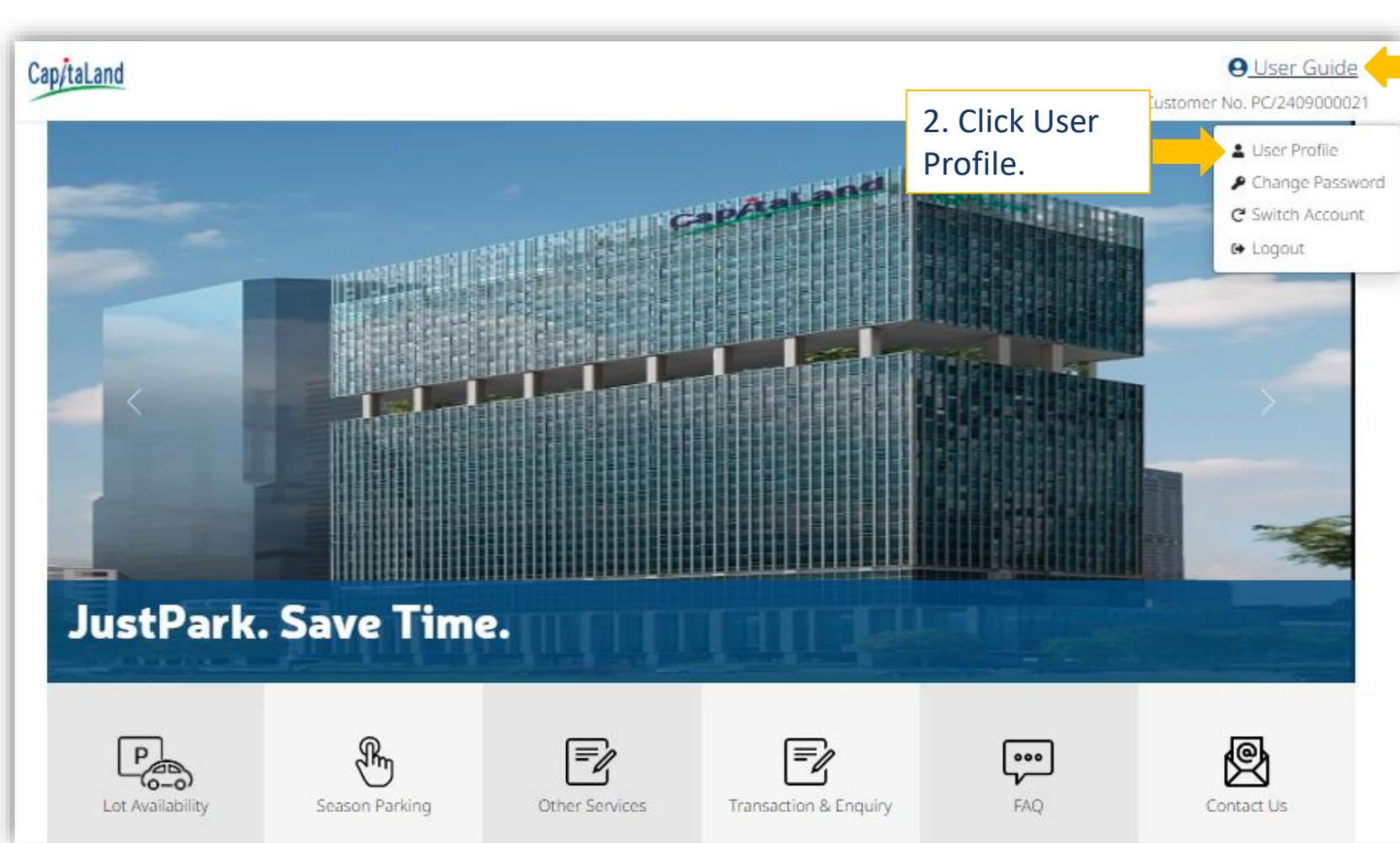
# Update User Profile

*Administer and maintain your user profile in JustPark*

*Login Profile, Billing and Contact Profile, Add additional administrator*

*Not applicable to Tenant*

# Update User Profile



1. After login, click your user name.

2. Click User Profile.

# Update User Profile

The screenshot shows the 'User Profile' page on the CapitaLand website. The page has a blue sidebar on the left with the text 'User Profile' and 'Update account profile.'. The main content area is white and contains several sections. At the top, there are navigation links: 'Lot Availability', 'Season Parking', 'Other Services', 'Transaction & Enquiry', 'FAQ', and 'Contact Us'. In the top right corner, there is a 'User Guide' link and a 'Customer No. PC/240900021'. The main content starts with 'Home > User Profile'. The first section is 'Login Profile' with a pen icon to its right. A yellow arrow points from a callout box to this pen icon. The callout box contains the text '3. Click Pen icon beside Login Profile.'. Below this are input fields for 'Email' (userguide1@gmail.com), 'User Name' (User Guide), and 'Mobile Number' (11111111). The second section is 'Billing and Contact Profile' with a pen icon to its right. A yellow arrow points from a callout box to this pen icon. The callout box contains the text '4. Click Pen icon beside Billing and Contact Profile.'. Below this are input fields for 'Customer Name' (User Guide), 'Title' (Ms), and 'Contact Person' (User Guide). The third section is 'Email Address For Account Management' with two input fields: 'Assign Email' and 'Confirm Address'. A yellow arrow points from a callout box to the 'Assign Email' field. The callout box contains the text '5. Add additional administrator'. Below the input fields is a blue 'Assign' button. At the bottom of the page, there is a section for 'Assigned Emails'.

# Update User Profile - 3. Login Profile

The screenshot illustrates the process of updating a user profile. It is divided into three main sections:

- Login Profile Form:** Shows fields for Email (userguide1@gmail.com), User Name (User Guide), and Mobile Number (11111111). A 'Save' button is at the bottom. A callout box '3a. Enter your new email address' points to the email field.
- Verification Modal:** A pop-up window titled 'Verification' with a close button. It contains the text 'OTP has been sent to use\*\*\*@gmail.com. Please check your email.' Below this is an input field for the OTP (ENKX -) and two buttons: 'Resent OTP' and 'Confirm'. A callout box '3c. Enter the One-time Password that you received.' points to the input field, and another callout box '3d. Click Confirm. New email address will take effect in next login.' points to the 'Confirm' button.
- Email Confirmation:** A sample email from 'To: XXX <xxx@gmail.com>' with subject 'JustPark-2.1 (UAT): OTP Authentication'. The body text says 'Dear xxx, Please enter the following six digit OTP, ENKX-759318 Kindly be informed that this OTP will expire in 10 mins on 23 Sep 2024 02.33PM'. It also includes contact information and a disclaimer. A callout box '3b. Click Save. An One-time Password will sent to you via email.' points to the 'Save' button in the form above.

- ▶ Change of email address required a One-time Password authentication.
- ▶ No limitation on number of change for email address.
- ▶ New email address will take effect immediately after authenticated.
- ▶ Change of User Name and Mobile Number will not required authentication.

# Update User Profile - 4. Billing and Contact Profile

**Billing and Contact Profile**

Customer Name  
User Guide

Title  
Ms

Contact Person  
User Guide

Mobile (optional)  
Mobile

Tel (Office) (optional)  
Tel (Office)

Block (optional)  
Block

Unit No. (optional)  
Unit No.

Street (optional)  
Street

Building (optional)  
Building

Postal (optional)  
Postal

**Save** Cancel

4a. Enter or edit your information.

4b. Click Save to save the changed.

# Update User Profile - 5. Add Additional Administrator

- ▶ Register email address for additional administrator.

The screenshot shows the 'User Profile' page on the CapitaLand website. The page has a blue sidebar on the left with 'User Profile' and 'Update account profile.' links. The main content area is titled 'Home > User Profile' and contains three sections: 'Login Profile', 'Billing and Contact Profile', and 'Email Address For Account Management'. The 'Login Profile' section has fields for Email (userguide1@gmail.com), User Name (User Guide), and Mobile Number (11111111). The 'Billing and Contact Profile' section has fields for Customer Name (User Guide), Title (Ms), and Contact Person (User Guide). The 'Email Address For Account Management' section has two input fields for 'Assign Email' and 'Confirm Address', and an 'Assign' button. A yellow box with an arrow points to the 'Assign' button, containing the text '5b. Click Assign. The email address will appear under 'Assigned email''. Another yellow box with an arrow points to the 'Confirm Address' field, containing the text '5a. Enter the email address that you allowed them to administrate your account.' Below the input fields is a section for 'Assigned Emails'.



## Switch Account

*Quickly switch between different accounts without needing to log out and log back in repeatedly*

# Switch Account

1. Click your user name

2. Click Switch Account

3. Select the account that you want to switch

Customer No.	Customer Name	Type
PC/2401000010	Sample Julie	Individual
PC/2409000021	User Guide	Individual



# Season Parking Application

*Application of Season Parking. It will take approximately 5 to 10 minutes to complete*

# Season Parking Application

- ▶ You will need the following information to apply for season parking:
  - ▶ Vehicle registration plate number, vehicle IU
  - ▶ Driver particulars :driver name and mobile no. (optional)
  - ▶ Scanned copy of vehicle log card (Enquiry Vehicle Registration Details, please masked up your NRIC) in GIF/JPEG/PDF/ format which file sized less than 1MB
  - ▶ HR letter (to prove that you are the employee of the tenant)
- ▶ There are 2 types of Season Parking
  - ▶ Monthly Season Parking
  - ▶ Vehicle Day Pass

▶ The following diagram illustrate the application process:



# Season Parking Application

- ▶ Email notification will sent to the registered email address when:
  - ▶ Application approved and lot allocated. Application is pending for payment. Payment is require within **48 hours** (Effective next day after receiving the confirmation email).
  - ▶ Application approved but there is no lot available. Your application will be placed in waitlist. (No payment required until there is lot allocated.)

# Season Parking Application - Monthly Season

The screenshot displays the CapitaLand JustPark app interface. At the top left is the CapitaLand logo, and at the top right are links for 'User Guide' and 'Customer No. PC/2409000021'. The main content area features a horizontal menu with five options: 'Season Parking Application' (highlighted in green), 'Season Parking Payment', 'Change Of Vehicle', 'Entitlement Usage', and 'Season Parking Cancellation'. Below this menu, a dark blue banner reads 'JustPark. Save Time.' At the bottom, a navigation bar contains icons for 'Lot Availability', 'Season Parking', '& Enquiry', 'FAQ', and 'Contact Us'. Two yellow callout boxes provide instructions: '1. Click Season Parking' with an arrow pointing to the 'Season Parking' icon in the bottom bar, and '2. Click Season Parking Application.' with an arrow pointing to the 'Season Parking Application' button in the main menu.

# Season Parking Application - Monthly Season

The screenshot shows the 'Season Parking Application' page on the CapitaLand website. The navigation bar includes 'Lot Availability', 'Season Parking', 'Other Services', 'Transaction & Enquiry', 'FAQ', 'Contact Us', and 'User Guide'. The customer number is PC/2409000021. The breadcrumb trail is 'Home > Season Parking Application'. The main heading is 'Season Parking Application'. A dropdown menu for 'Lot Type' is set to 'Car'. A search bar for 'Enter Carpark Site...' is present. Below the search bar are three categories: 'Retail', 'Commercial', and 'Business Parks, Industrial and Logistics'. Under 'Retail', four carpark sites are shown with images and names: Bugis+, Bukit Panjang Plaza, Funan, and Plaza Singapura. Annotations with yellow arrows point to the 'Car' dropdown (labeled '3. Select lot type'), the search bar (labeled 'Enter carpark site name for quick search'), and the Plaza Singapura image (labeled '4. Select carpark site').

CapitaLand

Lot Availability Season Parking Other Services Transaction & Enquiry FAQ Contact Us User Guide

Customer No. PC/2409000021

Home > Season Parking Application

## Season Parking Application

Lot Type  
Car

Enter Carpark Site...

Retail Commercial Business Parks, Industrial and Logistics

Bugis+ Bukit Panjang Plaza Funan Plaza Singapura

3. Select lot type

Enter carpark site name for quick search

4. Select carpark site

Note:  
You will need the following information to apply for season parking:

- Vehicle Registration plate number, vehicle IU
- Driver particulars: Email address and mobile no.
- Company name and address
- Scanned copy of vehicle log card (Please masked up your NRIC/FIN No.)

If the applied carpark site has no available season

# Season Parking Application - Monthly Season

Home > Season Parking Application

## Season Parking Application

Select your Lot Type and Carpark Site

Fill up your application details

Note:  
You will need the following information to apply for season parking:

- Vehicle Registration plate number, vehicle IU
- Driver particulars: Email address and mobile no.
- Company name and address
- Scanned copy of vehicle log card (Please masked up your NRIC/FIN No.)

If the applied carpark site has no available season parking permits, you will be waitlisted and notified via email when a season parking permit is available.



Salutation: Ms

Driver Name: User Guide

Mobile Number (optional): +65

Vehicle No.:

Season Type: Select an option

IU No.:

Rate (Inclusive of GST): \$0.00

Drag and Drop file here or Choose file

By clicking Submit button, you agree to our Car Park [Terms and Conditions](#) and [Privacy Policy](#).

Submit Cancel

6. Fill in the Parking Information.

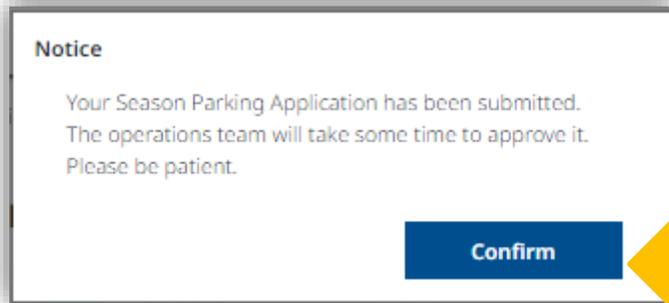
7. Upload required documents. Documents must be in GIF/JPEG/PDF (<1MB each)

8. Click Submit.

5. Read the important Notes carefully before start

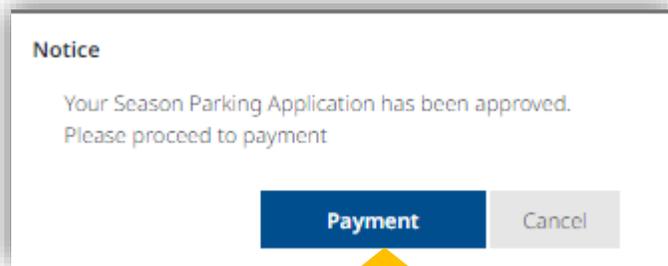
# Season Parking Application - Monthly Season

- ▶ Season Parking Application is subject to approval.
- ▶ For application undergo approval process:



Click Confirm. An email notification will sent to you once application is approved.

- ▶ For approved application, you may proceed to make payment:

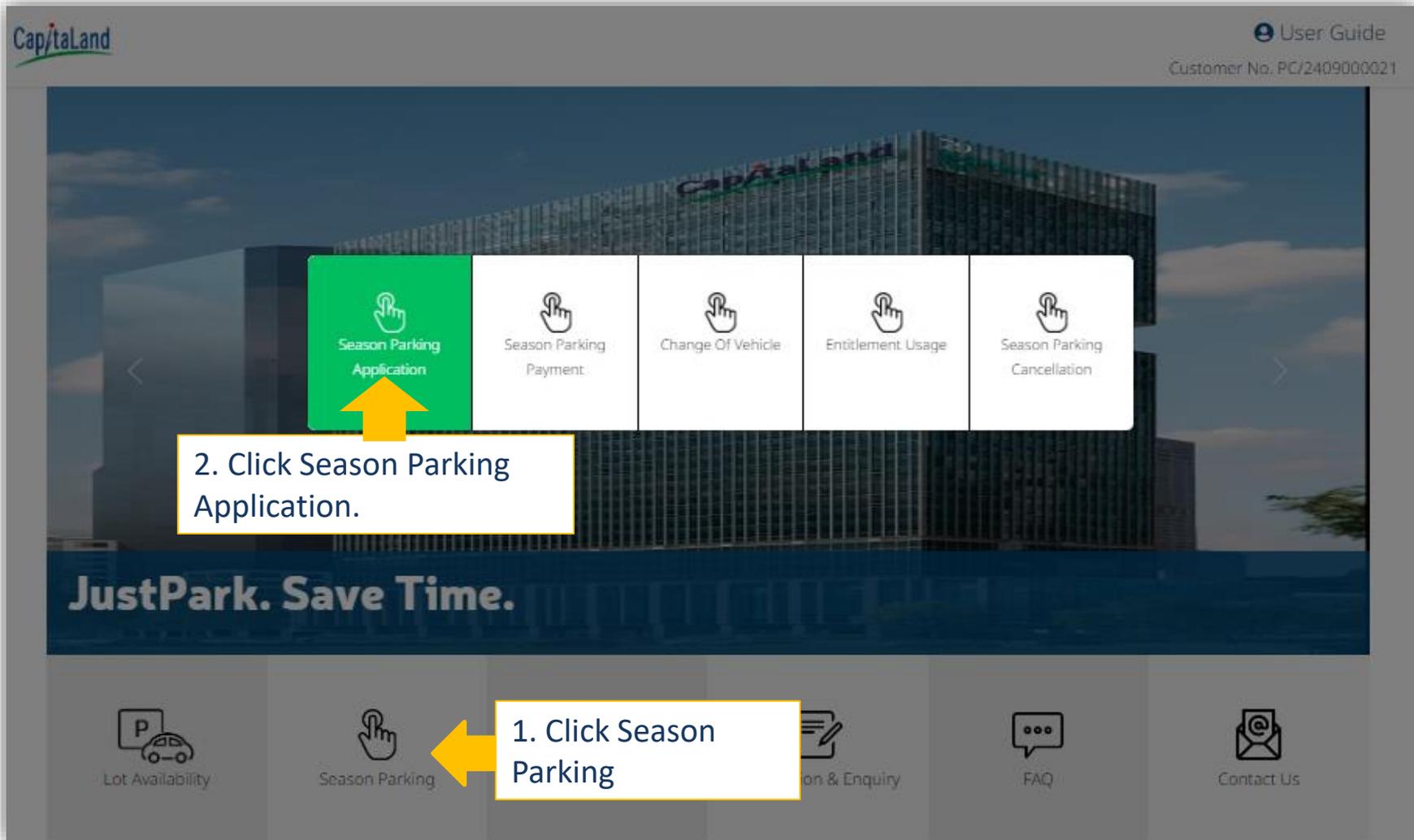


Click Payment.

# Season Parking Application - Day Pass

- ▶ Feel free to contact us if you are interesting in purchasing day pass.
  
- ▶ There are 2 types of Day Pass:
  - ▶ **Multiple Vehicle Day Pass**
    - ▶ Vehicle Day Pass for multiple vehicle within an application
  - ▶ **Single Vehicle Day Pass**
    - ▶ Vehicle Day Pass for a single vehicle within an application
  
- ▶ You can purchase vehicle day pass for current or next month but it cannot span across different months within a single transactions.

# Season Parking Application - Day Pass



# Season Parking Application - Day Pass

Home > Season Parking Application

## Season Parking Application

Lot Type  
Car

3. Select lot type

Enter Carpark Site...

Retail      Commercial      Business Parks, Industrial and Logistics

The screenshot shows a web application interface for 'Season Parking Application'. At the top, there is a breadcrumb 'Home > Season Parking Application'. Below it is the title 'Season Parking Application'. There are two input fields: 'Lot Type' with a dropdown menu currently showing 'Car', and 'Enter Carpark Site...'. A yellow arrow points to the 'Lot Type' dropdown with the text '3. Select lot type'. Below the input fields are three tabs: 'Retail', 'Commercial', and 'Business Parks, Industrial and Logistics'. The 'Retail' tab is selected. Underneath the tabs is a grid of seven carpark site options, each with a photo and a name: Bugis+, Bukit Panjang Plaza, Funan, Plaza Singapura, Raffles City Shopping Centre, Sengkang Grand Mall, and Westgate - Retail. A second yellow arrow points to the 'Westgate - Retail' option with the text '4. Select carpark site that you want to purchase for day pass'.

*\*Feel free to contact us if you are interesting in purchasing Multiple Vehicle or Single Vehicle Day Pass.*

4. Select carpark site that you want to purchase for day pass

# Season Parking Application - Day Pass

## ► Applying for Multiple Vehicle Day Pass

Home > Season Parking Application

### Season Parking Application



Salutation: Ms  **5. Fill in the Driver Information.**

Mobile Number (optional): +65

Season Type: Multiple Vehicles Day Pass (Tenant Prom)  **6. Select Multiple Vehicle Day Pass**  
*\*Vehicle information to be provided during payment stage*

Rate (Inclusive of GST): \$15.00

By clicking Submit button, you agree to our Car Park [Terms and Conditions](#), website's [Terms of Use](#) and [Privacy Policy](#).

**7. Click Submit**

**Notice**

Your Season Parking Application has been approved. Please proceed to payment

**8. Click Payment to proceed for payment.**

# Season Parking Application - Day Pass

## ► Applying for Single Vehicle Day Pass

Home > Season Parking Application

### Season Parking Application

  
**Funan**  
Lot Type : Car

Salutation: Ms  
Driver Name: User Guide

Mobile Number (optional): +65

Vehicle No.:  
IU No.:

Season Type: Single Vehicle Day Pass (Tenant Promotic)  
Rate (Inclusive of GST): \$18.85

Drag and Drop file here or Choose file

By clicking Submit button, you agree to our Car Park [Terms and Conditions](#), website's [Terms of Use](#) and [Privacy Policy](#).

**Submit** Cancel

**Notice**  
Your Season Parking Application has been approved.  
Please proceed to payment

**Payment** Cancel

**5. Fill in the Parking Information.**

**6. Select Single Vehicle Day Pass**

**7. Click Submit**

**8. Click Payment to proceed for payment.**



# Season Parking Payment

*Make online payment via Visa/Mastercard, anywhere any time*

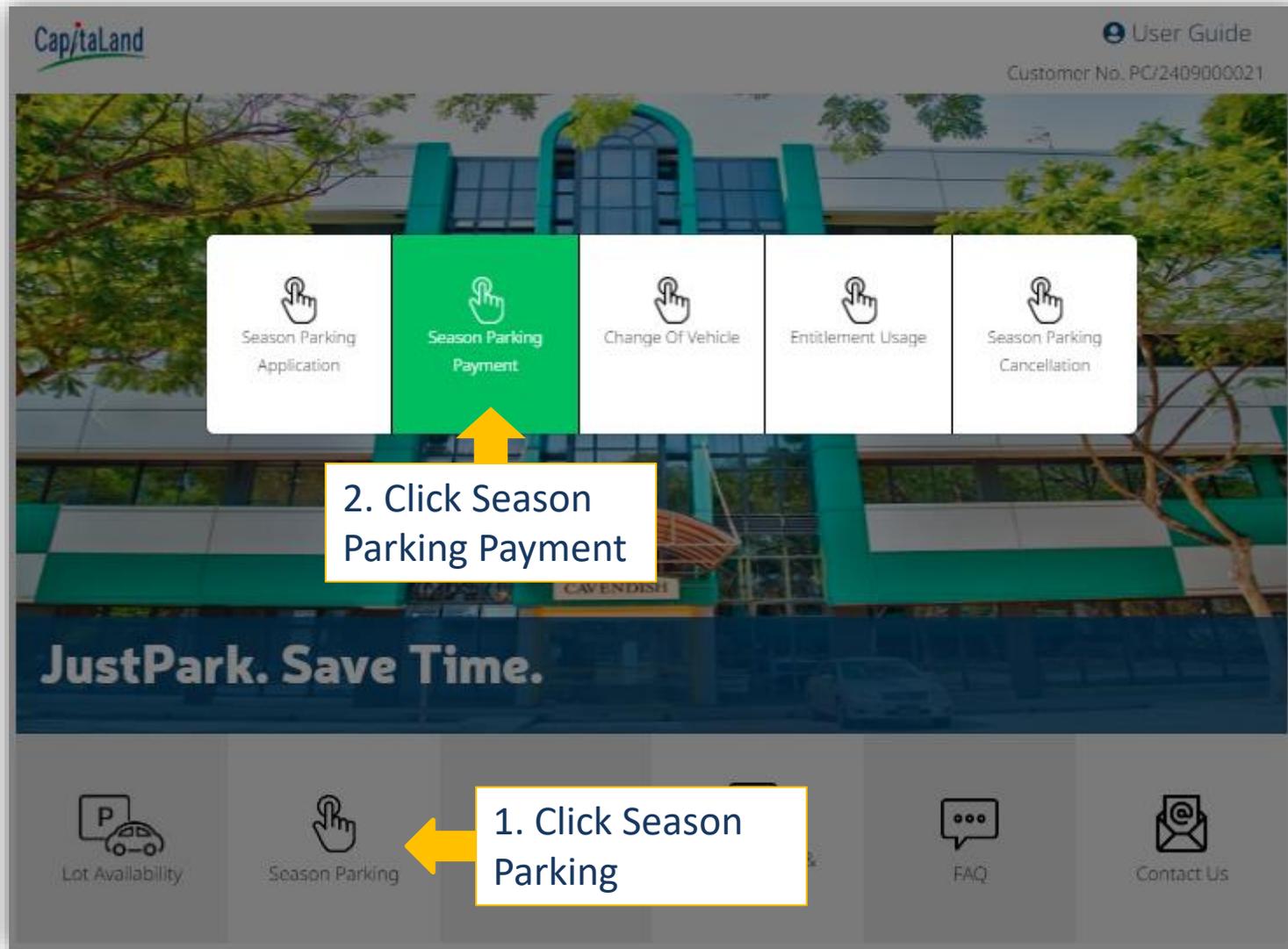
# Season Parking Payment

- ▶ For 1<sup>st</sup> payment to activate your season parking upon successful application, you can opt to start your season parking either from 1<sup>st</sup> day of current or next month.
  
- ▶ You can purchase season parking for the current month and up to the next 3 months in advance. You may select the season validity before you proceed to make payment.
  
- ▶ Available payment method
  - ▶ Visa and MasterCard cards issued in Singapore
  - ▶ GIRO for CapitaLand Office Buildings and CapitaLand Business Parks, Industrial & Logistics Building only
  
- ▶ For subsequent renewal, you may subscribe for **recurring payment**.
  - ▶ Your season parking will be automatically renewed using the same card.
  - ▶ Subscription is by carpark site.
  - ▶ All vehicles purchase under the same carpark site will auto renewed using the latest card used for previous season parking payment.

# Season Parking Payment

- ▶ **Pro-ration** is only applicable for selected carpark site. For those site without Pro-ration, all payment must be made on a full month basis.
- ▶ Renewal of season parking must be made before the end of **22<sup>nd</sup>** of the preceding month.
- ▶ It is important to note that if payment is not received by then, the system will terminate and automatically release your non-entitled season lot for the coming month to an applicant on the waitlist.
- ▶ As a value-added service to our customers, we also offer email payment reminders on the 10<sup>th</sup> and 17<sup>st</sup> of the preceding month.

# Season Parking Payment



# Season Parking Payment - Monthly Season

- ▶ Users with a single site for payment will be redirected to the next payment screen (see next slide).

CapitaLand

Lot Availability Season Parking Other Services Transaction & Enquiry FAQ Contact Us User Guide

Customer No. PC/2409000021

Home > Season Parking Payment

## Season Parking Payment

Enter Carpark Site...

Retail

Bugis+

Bukit Panjang Plaza

3. Select carpark site for payment  
\*Payment is only allowed to make site by site.

Note:  
Only Sites with pending payment will be shown

Renewals of non-entitled season parking will be subject to lots availability for the carpark.

You are allowed to renew up to a maximum of 3 months in advance.

# Season Parking Payment - Monthly Season

CapitaLand

Lot Availability Season Parking Other Services Transaction & Enquiry FAQ Contact User Guide

Home > Season Parking Payment

## Season Parking Payment

- Select a Carpark Site
- Select a season
- Payment Successful

Note:  
Only Sites with pending payment will be shown  
Renewals of non-entitled season parking will be subject to lots availability for the carpark.  
You are allowed to renew up to a maximum of 3 months in advance.

**Bukit Panjang Plaza**  
Total Amount : \$400.00

New Season Applications

<input checked="" type="checkbox"/>	Driver	User Guide	Valid From	01 Sep 2024
	Vehicle No.	TEST888	Valid Till	31 Dec 2024
	Season	Public Season		
	Type			

4 Months for **\$400.00** (Incl. GST)

Season Parking Renewals

<input type="checkbox"/>	Driver	User Guide	Valid From	01 Oct 2024
	Vehicle No.	TEST666	Valid Till	31 Dec 2024
	Season	Public Season		
	Type			

3 Months for **\$300.00** (Incl. GST)

**Next** Back

4. Choose your desired season start date and end date.

Check the checkbox if season effective duration is remain default.

Payment for New Application

Payment for Existing Season

5. Click Next to proceed, after selected the season parking to make payment for.

# Season Parking Payment - Monthly Season

CapitaLand

Lot Availability Season Parking Other Services Transaction & Enquiry FAQ Contact Us User Guide

Customer No. PC/2409000021

Home > Season Parking Payment

## Season Parking Payment

**Payment Summary**

Driver	User Guide	Valid From	01 Sep 2024
Vehicle No.	TEST888	Valid Till	31 Dec 2024
Season	Public Season		
Type			

4 Months for **\$400.00** (Incl. GST)

**Total Amount \$400.00** (Incl. GST)

Back

By selecting payment method, you agree to our [Car Park Terms and Conditions](#) as Stated.

Select your Payment Method

**VISA**

**Subscribe for recurring payment?**

Payment for subsequent season renewal for all your season parking will be collected from your card.

**VISA**

**Subscribe** No, not now

Note:  
Only Sites with pending payment will be shown  
Renewals of non-entitled season parking will be subject to lots availability for the carpark.

Back to previous page if any amendment

6. Verify the season start and end date and payment amount

7. Proceed with payment if all details are correct

Click Subscribe if you want to subscribe for recurring payment

# Season Parking Payment - Monthly Season

**Payment**      Review      Receipt

**Payment Details** 🔒

Card Type \* \* Required field

**VISA** Visa       **Mastercard** Mastercard

Card Number \*  
.....1111

Expiration Month \*      Expiration Year \*  
01      2025

CVN \*  
This code is a three or four digit number printed on the back or front of credit cards.  
...

**Next**

**Your Order**

Total amount      SGD 400.00

**Payment**      **Review**      Receipt

**Review your Order**

**Payment Details**

Card Type      Visa

Card Number      xxxxxxxxxxxx1111

Expiration Date      01-2025

**Your Order**

Total amount      SGD 400.00

**Back**      **Pay**

[Cancel Order](#)

8. Enter the payment card details

9. Click Next

10. Click Pay to proceed. Enter the OTP you received in next page.

# Season Parking Payment - Monthly Season

Home > Season Parking Payment

## Season Parking Payment



### Payment Successful!

Reference No. 240900000258  
Payment Date 23 Sep 2024 06:07:59 PM  
Time  
Status Success  
Amount Paid \$400.00 (Incl. GST)

11. Click for immediate receipt

 Download Receipt

Sample receipt





Integrated Commercial Trust

Tel:  
Fax:  
Website: [www.cict.com.sg](http://www.cict.com.sg)

Bill To: User Guide

Attention: User Guide

GST Reg. No.: BPP/BA/24090001  
Billing Account No.: BPP/CR/24090004  
Tax Invoice No.:  
Tax Invoice Date: 23 Sep 2024  
Currency:

**Tax Invoice**

Item No.	Vehicle Holder	Vehicle No.	IJCC	Professional Invoice No.	Season Period	Supplies Payable \$	GST Payable \$	Total Payable GST Incl. \$
Location: Bukit Panjang Plaza (AN... Server)								
1	User Guide	TEST888	12217888		from 01 Sep 2024 to 31 Dec 2024	366.96	33.04	400.00
<b>TOTAL</b>						<b>366.96</b>	<b>33.04</b>	<b>400.00</b>

# Season Parking Payment - Day Pass

- ▶ Season Parking Payment for Multiple Vehicle Day Pass
- ▶ No refund for all Day Pass Purchased

**Season Parking Payment**

New Season Applications

**Season Type** Multiple Vehicles Day Pass (Tenant Promotion)

**Vehicle List**

[+ Add Vehicle](#)

Driver Name	Vehicle No.	IU No.
<input type="checkbox"/> ABC	MDS123	1221

**Daily Season Selection**

October 2024

Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

3 Days with 1 Vehicles for **\$45.00** (Incl GST)

**Next**

**Add Vehicle**

Driver Name:

Vehicle No.:

IU No.:

**Submit** **Cancel**

**1. Click + Vehicle**

**2. Key in vehicle detail to add vehicle and click Submit**

**3. Select the date you want to purchase for day pass**

**4. Click Next after confirm the date and vehicle information**

New added vehicle will shown here. Click  to remove vehicle

*\*You are not allowed to choose cross month date.*

# Season Parking Payment - Day Pass

## Season Parking Payment



Bukit Panjang Plaza

### Payment Summary

<b>Season</b>	Multiple Vehicles Day Pass	<b>Daily</b>	01 Oct 2024
<b>Type</b>	(Tenant Promotion)	<b>Season</b>	03 Oct 2024
<b>Vehicle List</b>		<b>Selection</b>	05 Oct 2024

Driver Name	Vehicle No.	IU No.
ABC	MDS123	1221220123
PAY	MDS534	1221220534

3 Days with 2 Vehicles for **\$90.00** (Incl. GST)

Back

**Total Amount \$90.00** (Incl. GST)

By selecting payment method, you agree to our [Car Park Terms and Conditions](#) as Stated.

Select your Payment Method



6. Click to proceed with make payment

5. Review your day pass application details

# Season Parking Payment - Day Pass

- ▶ Season Parking Payment for Single Vehicle Day Pass
- ▶ No refund for all Day Pass Purchased

Home > Season Parking Payment

## Season Parking Payment



**Funan**  
Total Amount : \$56.55

New Season Applications

**Driver** User Guide  
**Vehicle No.** SDS198  
**Season Type** Single Vehicle Day Pass  
(Tenant Promotion)

**Daily Season Selection**

October 2024

Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

**3 Days for \$56.55 (Incl. GST)**

**Next**

ⓘ Non Refundable payment for Daily Season Purchase

1. Select the date you want to purchase for day pass

*\*You are not allowed to choose cross month date.*

2. Click Next after confirm the date and vehicle information

# Season Parking Payment - Day Pass

## Season Parking Payment



Funan

### Payment Summary

Driver	User Guide	Daily	01 Oct 2024
Vehicle No.	SDS198	Season	03 Oct 2024
Season	Single Vehicle Day Pass	Selection	05 Oct 2024
Type	(Tenant Promotion)		

3 Days for **\$56.55** (Incl. GST)

Back

**Total Amount \$56.55** (Incl. GST)

By selecting payment method, you agree to our [Car Park Terms and Conditions](#) as Stated.

Select your Payment Method



3. Review your day pass application details

4. Click to proceed with payment



# Transaction & Enquiry

*Enquire for status of new season application and transactions history*

*Download official document include Tax Invoice, Credit Note and Notice of Payment*

# Transaction & Enquiry

The screenshot shows the CapitaLand user interface. At the top left is the CapitaLand logo. At the top right, there is a 'User Guide' link and a 'Customer No. PC/2409000021'. Below the header is a large image of a modern glass skyscraper. Underneath the image is a green banner with the text: 'Important Notes : Status of a new season application, view transaction history and official documents.' At the bottom, there is a navigation bar with six menu items: 'Lot Availability', 'Season Parking', 'Other Services', 'Transaction & Enquiry', 'FAQ', and 'Contact US'. The 'Transaction & Enquiry' item is highlighted in green, and a yellow arrow points to it from a callout box containing the text '1. Click Transaction & Enquiry'.

# Transaction & Enquiry - Season Parking Application Status

- ▶ List of application status :
  - ▶ Pending Approval
  - ▶ Pending Payment
  - ▶ Expired (Payment is not received in 48 hrs)
  
- ▶ Application record will be removed from 'New Applied Season Parking' section once the payment was made or the application has been rejected.
  
- ▶ An email notification will be sent out to the applicant when the new application is been rejected.

# Transaction & Enquiry - Season Parking Application Status

CapitaLand

Lot Availability Season Parking Other Services Transaction & Enquiry FAQ Contact Us

User Guide  
Customer No. PC/240900021

Home > Transaction & Enquiry

## Transaction & Enquiry

Carpark Site  
All Site

Monthly Season Daily Season Transaction History VPC

Download Notice of Payment

### Active Season Parking

Carpark Site	Season Parking No.	Driver	Vehicle No.	Season Type	Valid From
No Record					

### New Applied Season Parking

Carpark Site	Application ID	Driver	Vehicle No.	Season Type	Applied Date	Status
Bukit Panjang Plaza	BPP/PA/24090003	User Guide	TEST888	Public Season	23 Sep 2024	Pending Payment
Bugis+	B+/PA/24090001	User Guide	TEST333	Public Season	23 Sep 2024	Pending Approval

### Expired Season Parking

3. Under New Applied Season Parking section

2. Click Monthly Season

4. View season parking application status

# Transaction & Enquiry - Vehicle Day Pass Application Status

CapitaLand

Lot Availability Season Parking Other Services Transaction & Enquiry FAQ Contact Us

User Guide  
Customer No. PC/240900021

Home > Transaction & Enquiry

## Transaction & Enquiry

Carpark Site: All Site Date Range: Last 6 months

Monthly Season **Daily Season** Transaction History VPC

### Active Daily Season

Carpark Site	Season Parking No.	Driver	Vehicle No.	Season Type	Season Period	Status
Panjang Plaza	BPP/PA/24100001	ABC, PAY	MDS123, MDS534	Multiple Vehicles Day Pass (Tenant Promotion)	01 Oct 2024, 03 Oct 2024,	Active
	FCC/PA/24100100	User Guide	SDS198	Single Vehicle Day Pass (Tenant Promotion)	01 Oct 2024,	

### New Applied Daily Season

Carpark Site	Application ID	Driver	Vehicle No.	Season Type	Applied Date	Status
Bukit Panjang Plaza	BPP/PA/24090005			Multiple Vehicles Day Pass (Tenant Promotion)	27 Sep 2024	Expired
Funan	FCC/PA/24090100	User Guide	SDS198	Single Vehicle Day Pass (Tenant Promotion)	27 Sep 2024	Expired

3. Under New Applied Season Parking section

2. Click Daily Season

4. View season parking application status

# Transaction & Enquiry - Download Notice of Payment

CapitaLand

Lot Availability Season Parking Other Services Transaction & Enquiry FAQ Contact Us

User Guide  
Customer No. PC/240900021

Home > Transaction & Enquiry

## Transaction & Enquiry

Carpark Site  
All Site

Monthly Season Daily Season Transaction History VPC

Download Notice of Payment

### Active Season Parking

Carpark Site	Season Parking No.	Driver	Vehicle No.	Season Type	Valid From	Valid Till	
No Record							

### New Applied Season Parking

Carpark Site	Application ID	Driver	Vehicle No.	Season Type	Applied Date	Status
Bukit Panjang Plaza	BPP/PA/24090003	User Guide	TEST888	Public Season	23 Sep 2024	Pending Payment
Bugis+	B+/PA/24090001	User Guide	TEST333	Public Season	23 Sep 2024	Pending Approval

Expired Season Parking >

# Transaction & Enquiry - Transaction History

CapitaLand

Lot Availability Season Parking Other Services Transaction & Enquiry FAQ Contact Us

User Guide  
Customer No. PC/2409000021

Home > Transaction & Enquiry

## Transaction & Enquiry

Carpark Site: All Site

Date Range: Last 6 months

Monthly Season Daily Season **Transaction History**

Transaction Type: Receipt

Carpark Site	Date	Type	Reference No.	Document No.	Details	Status
Funan	01 Oct 2024	Receipt	241000000011	FCC/CR/24100100	Season Parking	Paid
Bukit Panjang Plaza	01 Oct 2024	Receipt	241000000010	BPP/CR/24100001	Season Parking	Paid
Capital Tower	25 Sep 2024	Receipt	240900000273	CT/CR/24090034	E-Ticket	Paid
Westgate - Retail	25 Sep 2024	Receipt	240900000272	WGR/CR/24090003	E-Ticket	Paid

# Transaction & Enquiry - Download Official Document

CapitaLand User Guide  
Customer No. PC/2409000021

Lot Availability Season Parking Other Services Transaction & Enquiry FAQ Contact Us

Home > Transaction & Enquiry

## Transaction & Enquiry

You may enquire your season & transaction history for up to the 3 years

Notice of payment can be downloaded by clicking the button of Download Notice of Payment

Carpark Site: All Site Date Range: Last 6 months

Monthly Season Daily Season **Transaction History** VPC

Transaction Type: Receipt

Carpark Site	Date	Type	Reference No.	Document No.	Details	Status
Funan	01 Oct 2024	Receipt	241000000011			
Bukit Panjang Plaza	01 Oct 2024	Receipt	241000000010			
Capital Tower	25 Sep 2024	Receipt	240900000273			
Westgate - Retail	25 Sep 2024	Receipt	240900000272			

5. Click Download icon

CapitaLand  
Integrated Commercial Trust

Tel: Fax: Website: www.cicct.com.sg

Bill To: User Guide GST Reg. No. Billing Acct No. BPP/BA/24090001  
Tax Invoice No. BPP/CR/24090004  
Tax Invoice Date: 23 Sep 2024

Attention: User Guide

Item No.	Vehicle Holder	Vehicle No.	CC No.	Payment Invoice No.	Season Period	Supplies Payable \$	GST Payable \$	Total Payable GST Incl. \$
Location: Bukit Panjang Plaza (AW Project Server)								
1	User Guide	TEST88	1221220888	8	from 01 Sep 2024 to 31 Dec 2024	366.96	33.04	400.00
<b>TOTAL</b>						<b>366.96</b>	<b>33.04</b>	<b>400.00</b>



# Change of Vehicle

*Change vehicle car plate number and IU number for your monthly season parking*

*Change of date for your day pass*

# Change of Vehicle - Monthly Season

- ▶ Change of vehicle information (car plate number or vehicle IU number).
  
- ▶ Allow maximum change of 2 times.
  
- ▶ Change of vehicle after the limits is subject to the sole discretion of CapitaLand and transfers to parties other than the season holder are not allowed.
  
- ▶ You are required to provide the following supporting documents to process the change request:
  - ▶ For newly purchased vehicle – new vehicle’s log card (please masked up your NRIC)
  - ▶ For rented/leased vehicle – rental/lease agreement for the vehicle
  - ▶ For vehicle under repair – service sheet proving vehicle is under repair

# Change of Vehicle - Monthly Season

CapitaLand User Guide  
Customer No. PC/2409000021

JustPark. Save Time.

Season Parking Application   Season Parking Payment   **Change Of Vehicle**   Entitlement Usage   Season Parking Cancellation

1. Select Other Services

2. Select Change Of Vehicle

Lot Availability   Season Parking   Other Services   Tr...   FAQ   Contact Us

# Change of Vehicle - Monthly Season

Home > Change Of Vehicle

## Change Of Vehicle

### Monthly Season



Bugis+



Bukit Panjang Plaza

Season Parking No.	Driver	Vehicle No.	Season Type	Valid From
B+/VA/24090001	User Guide	TEST333	Public Season	01 Sep 2024



All season vehicle available under the carpark site

Season Parking No.	Driver	Vehicle No.	Season Type	Valid From
BPP/VA/24090003	User Guide	TEST888	Public Season	01 Sep 2024
BPP/VA/24090002	User Guide	TEST666	Public Season	01 Sep 2024



3. Select to view the details of the season vehicle

# Change of Vehicle - Monthly Season

Home > Change Of Vehicle

## Change Of Vehicle

  
Bukit Panjang Plaza

Season: BPP/NA/24090002  
Parking No.:  
Driver: User Guide  
Valid From: 01 Sep 2024  
Season Type: Public Season  
Valid Till: 30 Sep 2024

[Change History](#)

Vehicle No.	IU No.	Start Date	End Date
+	TEST666	1221220666	01 Sep 2024 - 30 Sep 2024

**Pending Approval**

Old Vehicle No.	New Vehicle No.	New IU No.	Start Date	End Date
×	TEST666	TEST555	1221220555	25 Sep 2024 - 25 Sep 2024

[Back](#)

Click Change History to view the passed vehicle change history

4. Click the + button to submit a change request

Click x button to withdraw the change request

After exceed the change limits, the new vehicle details will displayed in this section. This changes will subject to approval from CapitaLand before it take effect.

## Change Of Vehicle

5. Fill in the new vehicle details and attached relevant supporting document.

Current Vehicle No.: TEST666  
New Vehicle No.: TEST777

Current IU No.: 1221220666  
New IU No.: 1221220777

Temporary Change:  Yes  No

Start Date: 25 Sep 2024  
End Date: 25 Sep 2024

Reason: Select an option  
Other Reason (optional):

Drag and Drop file here or Choose file

6. Click Submit

[Submit](#)

# Change of Vehicle - Monthly Season

Home > Change Of Vehicle

## Change Of Vehicle



Bukit Panjang Plaza

Season Parking No. BPP/VA/24090003  
Driver User Guide  
Valid From 01 Sep 2024  
Season Type Public Season  
Valid Till 31 Dec 2024

Change History

	Vehicle No.	IU No.	Start Date	End Date
+	TEST888	1221220888	28 Sep 2024	31 Dec 2024
✎ ✕	TEST333	1221220333	25 Sep 2024	27 Sep 2024
	TEST888	1221220888	01 Sep 2024	24 Sep 2024

Back

- + Add new vehicle change request
- ✎ Modify the Start Date and end Date
- ✕ Delete the vehicle records

## ▶ 2 Mode of change request:

### ▶ Temporary

- ▶ E.g. Car A under repair and Car B as replacement for 3 days
- ▶ Above example illustrate a temporary change of vehicle effective from 25 Sep to 27 Sep.
  - ▶ Modification is allow to extend or shorten the period
  - ▶ Deletion is allow to discard the changes

### ▶ Permanent

- ▶ E.g. IU faulty

# Change of Vehicle – Day Pass

- ▶ Change of vehicle details is not allowed for day pass purchased.
- ▶ Unused dates can be rescheduled to other dates within the same month.
- ▶ For Multiple Vehicle Day Pass, past unused days cannot be carried forward to future dates.
- ▶ Only future dates can be rescheduled to other dates within the same month.
- ▶ For Single Vehicle Day Pass, past unused days can be carried forward to future dates within the same month.

# Change of Vehicle – Day Pass

## ► Change of date for Multiple Vehicle Day Pass

Home > Change Of Vehicle

### Change Of Vehicle

Monthly Season      **Daily Season**

Season Parking No.	Driver	Vehicle No.	Season Type
 BPP/PA/24100001	PAY, ABC	MDS534, MDS123	Multiple Vehicles Day Pass (Tenant Promotor

Bukit

Season Parking No.	Driver	Vehicle No.	Season Type
 FCC/PA/24100100	User Guide	SDS198	Single Vehicle Day Pass (Tenant Promotion)

Funan

1. Select Daily Season tab

2. Click  to view multiple vehicle day pass details

# Change of Vehicle – Day Pass

- ▶ Change of date for Multiple Vehicle Day Pass.
- ▶ Past unused days cannot be carried forward to future date.

Home > Change Of Vehicle

## Change Of Vehicle



Season Parking No. BPP/PA/24100001

Season Type Multiple Vehicles Day Pass (Tenant Promotion)

Driver Name	Vehicle No.	IU N
ABC	MDS123	1221
PAY	MDS534	1221

Daily Season Selection

- 01 Oct 2024
- 03 Oct 2024
- 05 Oct 2024

Change History

Edit

Click to view change history.

3. Click edit. A datetime picker will prompt out.

Home > Change Of Vehicle

## Change Of Vehicle



Season Parking No. BPP/PA/24100001

Season Type Multiple Vehicles Day Pass (Tenant Promotion)

Driver Name	Vehicle No.	IU No.
ABC	MDS123	122122012
PAY	MDS534	122122053

Daily Season Selection

October 2024

Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

\* 03 October 2024, 05 October 2024 is

Save Cancel

4. Unselect the date you want to change and select a new date. \*Grey color is original selected date that has been unselected, while blue color is currently selected dates.

5. Click Save after confirm the changed date.

# Change of Vehicle – Day Pass

- ▶ Change of date for Single Vehicle Day Pass.

Home > Change Of Vehicle

## Change Of Vehicle

Monthly Season      **Daily Season**

Season Parking No.	Driver	Vehicle No.	Season Type
BPP/PA/24100001	PAY, ABC	MDS534, MDS123	Multiple Vehicles Day Pass (Tenant Promotor

Bukit Panjang Plaza

Season Parking No.	Driver	Vehicle No.	Season Type
FCC/PA/24100100	User Guide	SDS198	Single Vehicle Day Pass (Tenant Promotion)

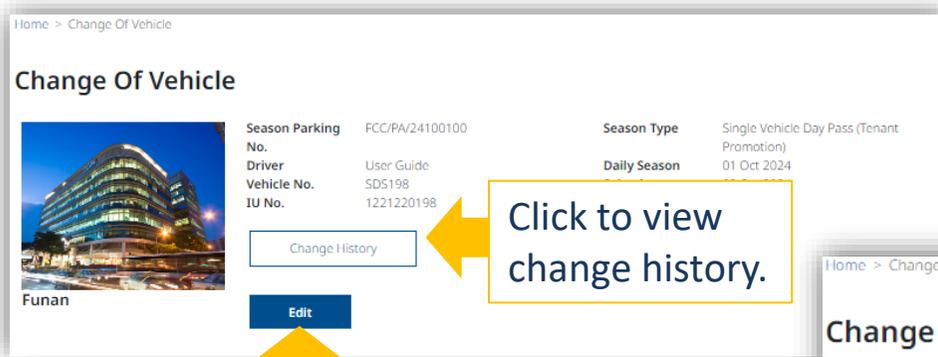
Funan

1. Select Daily Season tab

2. Click to view single vehicle day pass details

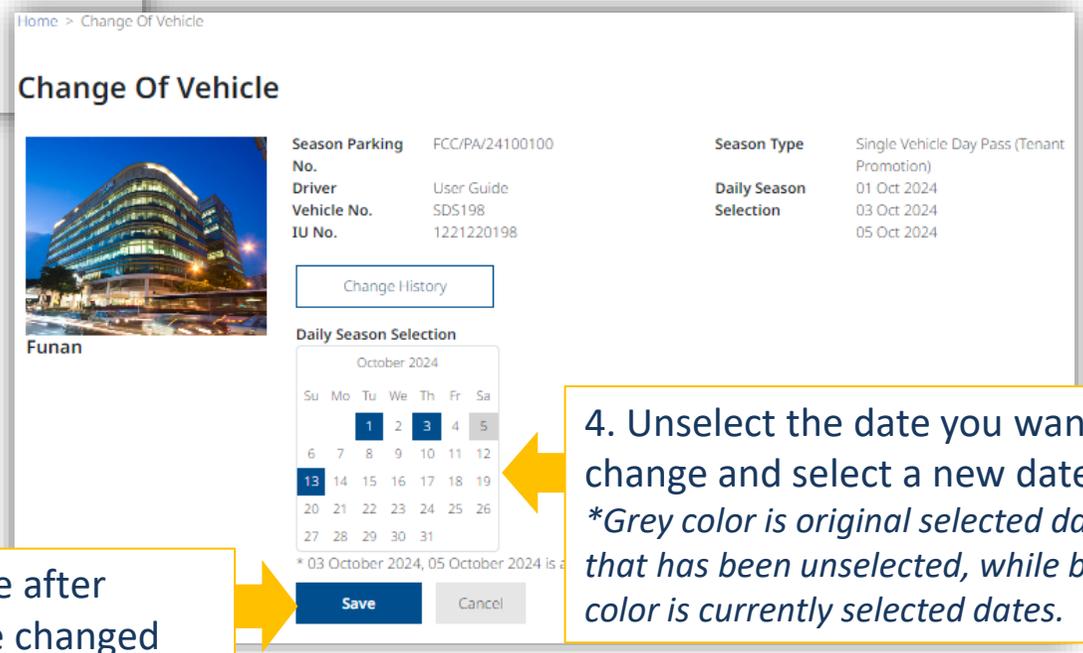
# Change of Vehicle – Day Pass

- ▶ Change of date for Single Vehicle Day Pass.
- ▶ Past unused days can be carried forward to future dates.



Click to view change history.

3. Click edit. A datetime picker will prompt out.



4. Unselect the date you want to change and select a new date. \*Grey color is original selected date that has been unselected, while blue color is currently selected dates.

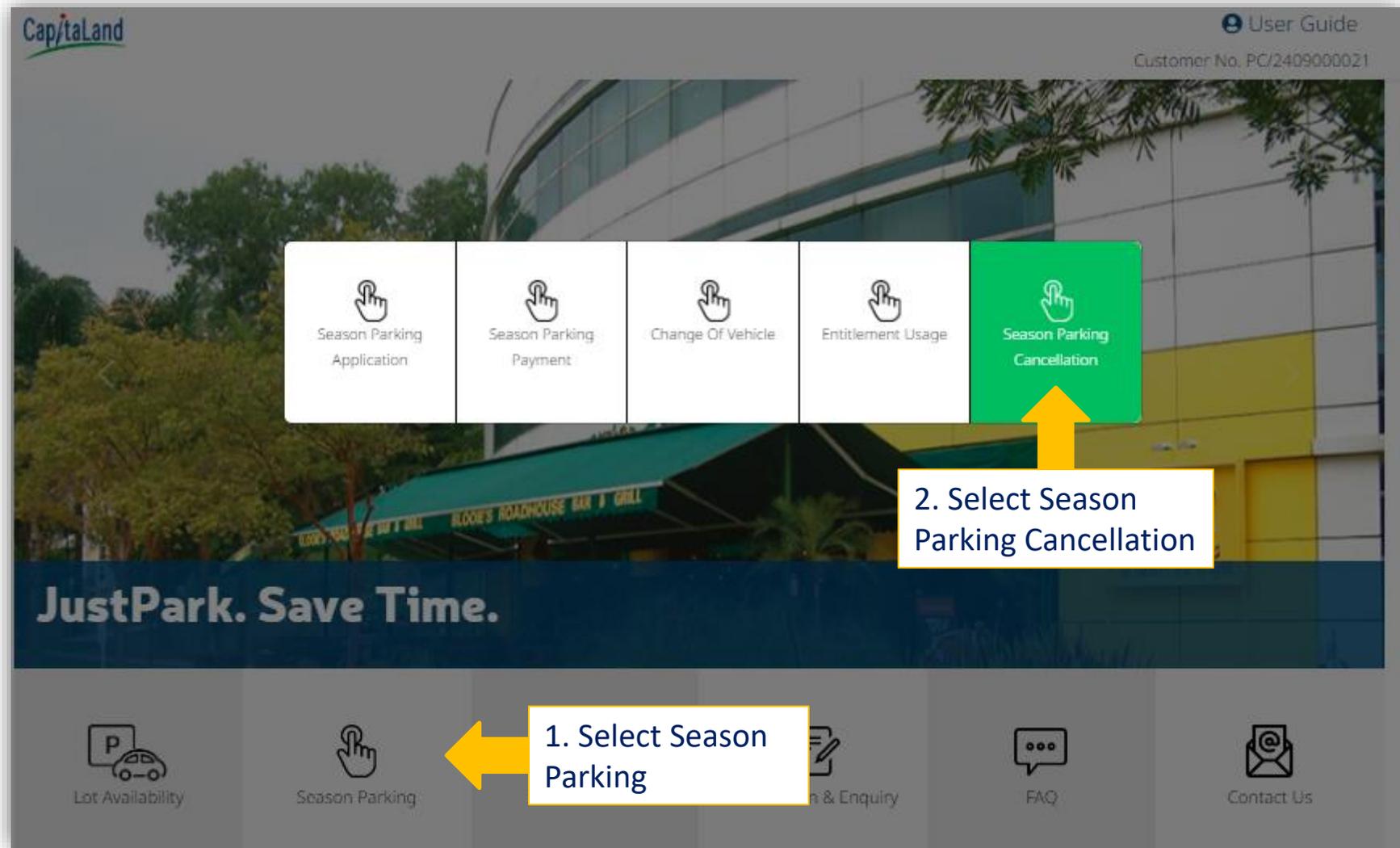
5. Click Save after confirm the changed date.



# Season Parking Cancellation

*Refund for the unused month if cancellation made before 22<sup>nd</sup> of the preceding month.*

# Season Parking Cancellation



# Season Parking Cancellation

CapitaLand

Lot Availability   Season Parking   Other Services   Transaction & Enquiry   FAQ   Contact Us   User Guide

Customer No. PC/2409000021

Home > Season Parking Cancellation

## Season Parking Cancellation

Only Sites with available season parking will be shown

Cancellation is on a full unused month basis with no pro-ration of day(s) for early cancellation.

Refund of season parking fees will only be made if cancellation is done by 22nd of the preceding month.

Only payment for unutilized months will be refunded. Once season parking is cancelled, you can no longer be able to renew the season parking.

**Bugis+**

Season Parking No.	Driver	Vehicle No.	Season
<input checked="" type="checkbox"/> B+NA/24090001	User Guide	TEST333	Public S

**Bukit Panjang Plaza**

Season Parking No.	Driver	Vehicle No.	Season
<input checked="" type="checkbox"/> BPP/NA/24090003	User Guide	TEST888	Public S
<input checked="" type="checkbox"/> BPP/NA/24090002	User Guide	TEST333	Public S

All season vehicle available under the carpark site

3. Click for the season parking you want to cancel

# Season Parking Cancellation

- ▶ Cancellation is on a full unused month basis with no pro-ration of day(s) for early cancellation.
- ▶ Refund of season parking fees on the unused month will only be made if cancellation is done latest by 22<sup>nd</sup> of the preceding month.

The screenshot shows a web form titled "Season Parking Cancellation" with the following details:

- Season Parking No.: BPP/VA/24090002
- Driver: User Guide
- Vehicle No.: TEST333
- Valid From: 01 Sep 2024
- Season Type: Public Season
- IU No.: 1221220333
- Valid Till: 30 Sep 2024

The form includes a dropdown for "Cancellation From" (set to 01 Oct 2024), a "Reason" dropdown (set to "Select an option"), and an "Other Reason (optional)" text field. At the bottom are "Submit" and "Cancel" buttons. A callout box labeled "4. Enter the cancellation information." points to the Reason dropdown. Another callout box labeled "5. Click Submit to cancel the season parking" points to the Submit button.

- ▶ Season parking cancellation will auto unsubscribe the Visa / Mastercard recurring payment.

# Season Parking Cancellation

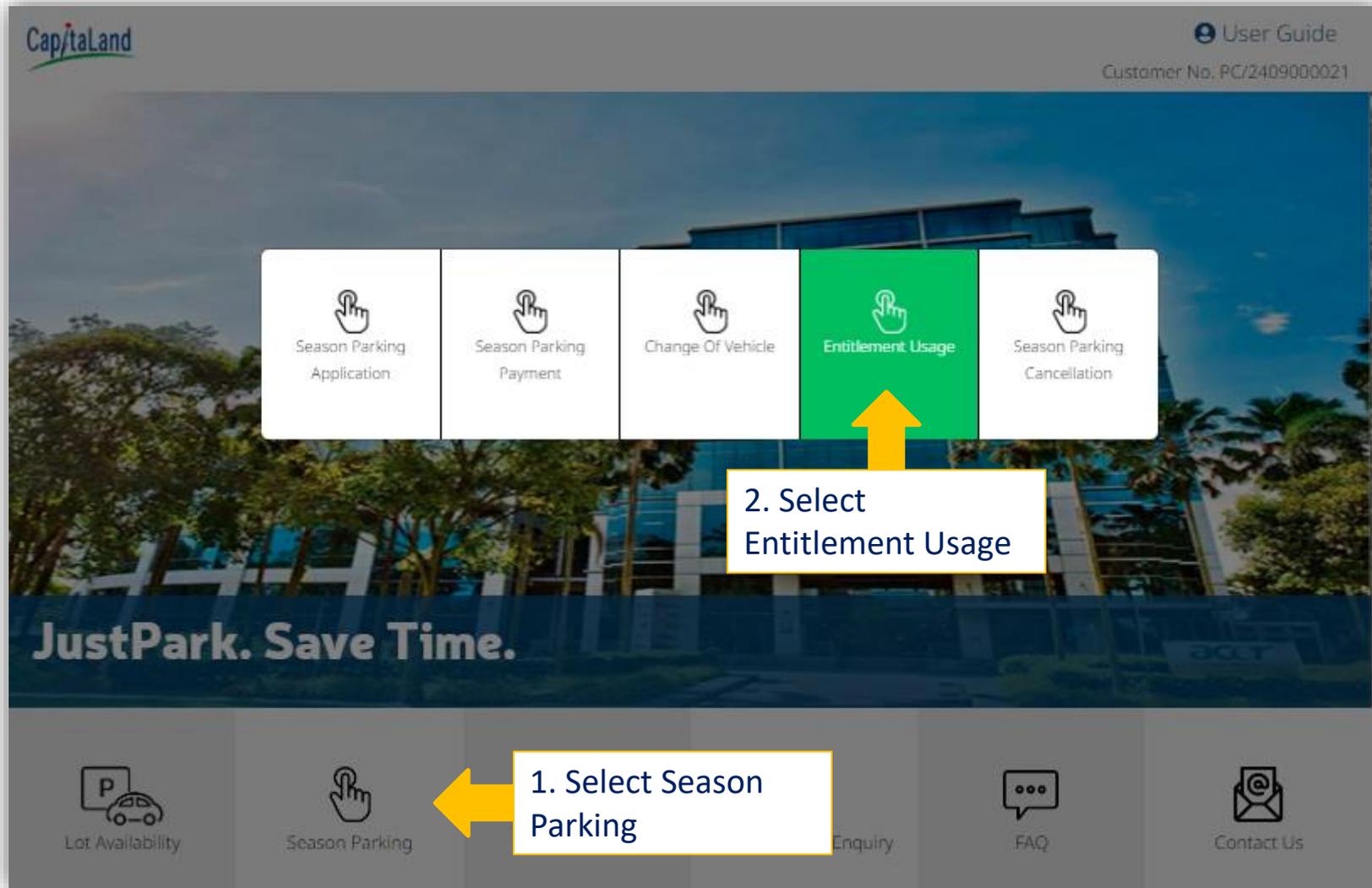
- ▶ Payments made by Visa / Mastercard will be refunded through the same payment card and reflected in your next payment card statement.
- ▶ Payments made via GIRO will be refunded to the same bank account provided by you in the Interbank GIRO application form that we have received from you.  
(Applicable to CapitaLand Office Buildings and CapitaLand Business Parks, Industrial & Logistics Building Only)



# Entitlement Usage

*Manage your entitlement.*

# Entitlement Usage



# Entitlement Usage

CapitaLand

Lot Availability Season Parking Other Services Transaction & Enquiry FAQ Contact Us

User Guide  
Customer No. PC/2409000021

Home > Entitlement Usage

## Entitlement Usage

Bukit Panjang Plaza

Season Type	Commencement	Expiry	Allocated	Used	Assigned	Balance
Entitlement Test	01 Sep 2024	31 Dec 2024	5	0	0	5

3. Click to view the details

Only the available Entitlement will be shown in this screen

# Entitlement Usage

5. Fill in the assignment information and click Assign

4. Click to assign the entitlement to other JustPark User

Entitlement has been used for season parking

Entitlement has been assigned to other



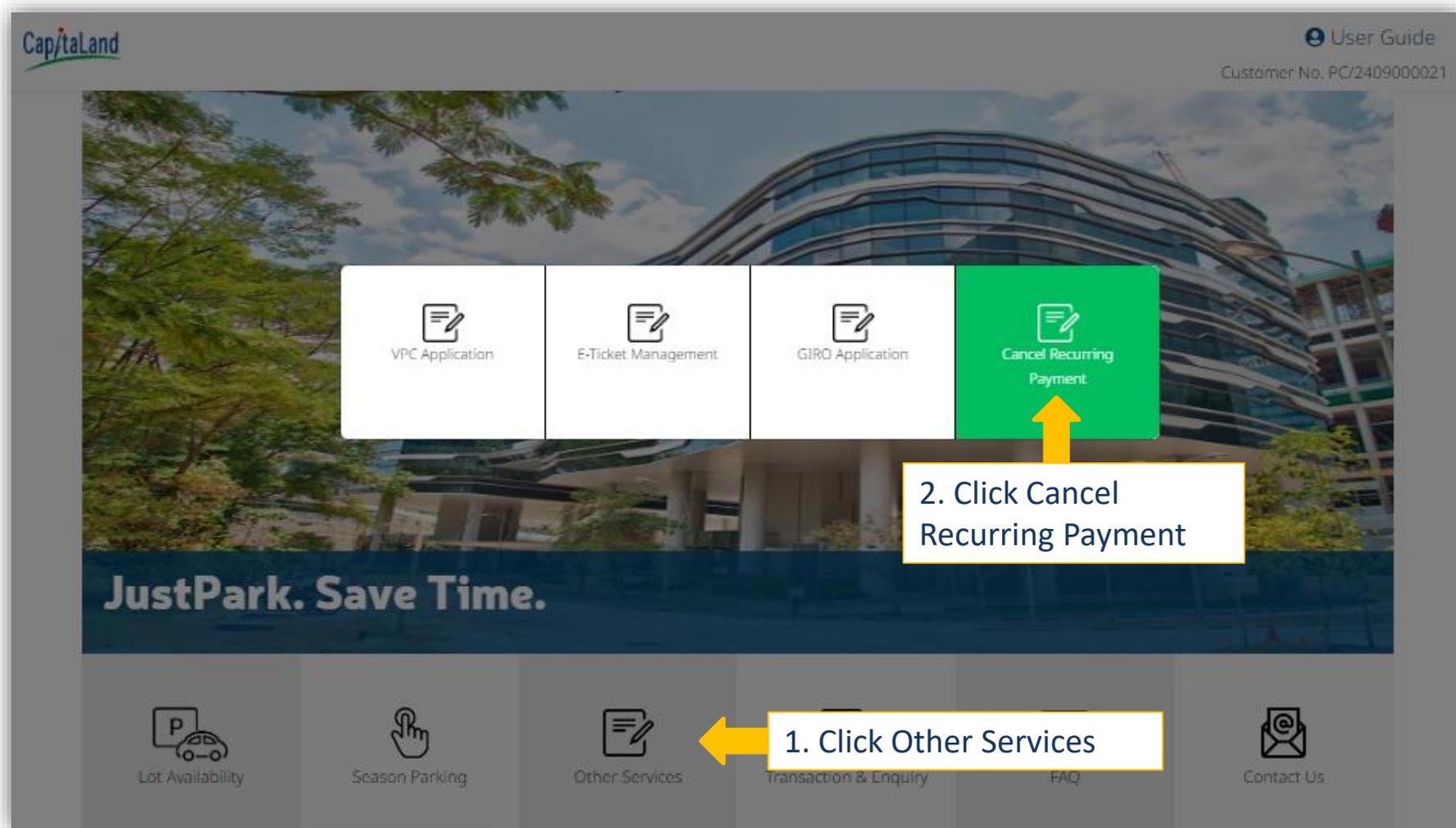
# Cancel Recurring Payment

*Cancel recurring payment arrange on Visa / MasterCard*

# Cancel Recurring Payment

- ▶ Canceling a recurring payment will prevent the next season parking renewal through Visa / Mastercard.
- ▶ If you wish to subscribe to the recurring payment again, you need to make a renewal payment online using your credit card and click the subscribe button again.

# Cancel Recurring Payment



# Cancel Recurring Payment

CapitaLand Lot Availability Season Parking Other Services Transaction & Enquiry FAQ Contact Us User Guide Customer No. PC/2409000021

Home > Cancel Recurring Payment

## Cancel Recurring Payment

Carpark Site

Retail

Bukit Panjang Plaza

Subscribed On  
23 Sep 2024 12:00 AM

3. Click the carpark which you would like to cancel recurring payment arrangement

4. Click Yes to confirm the cancellation request

**Cancel**

Are you sure want to cancel recurring payment for Bukit Panjang Plaza (AW Project Server) ?

Yes No

# Cancel Recurring Payment

CapitaLand Lot Availability Season Parking Other Services Transaction & Enquiry FAQ Contact Us User Guide Customer No. PC/2409000021

Home > Cancel Recurring Payment

## Cancel Recurring Payment

Carpark Site:

Retail

---



Bukit Panjang Plaza  
Cancelled On  
02 Oct 2024 02:08 PM

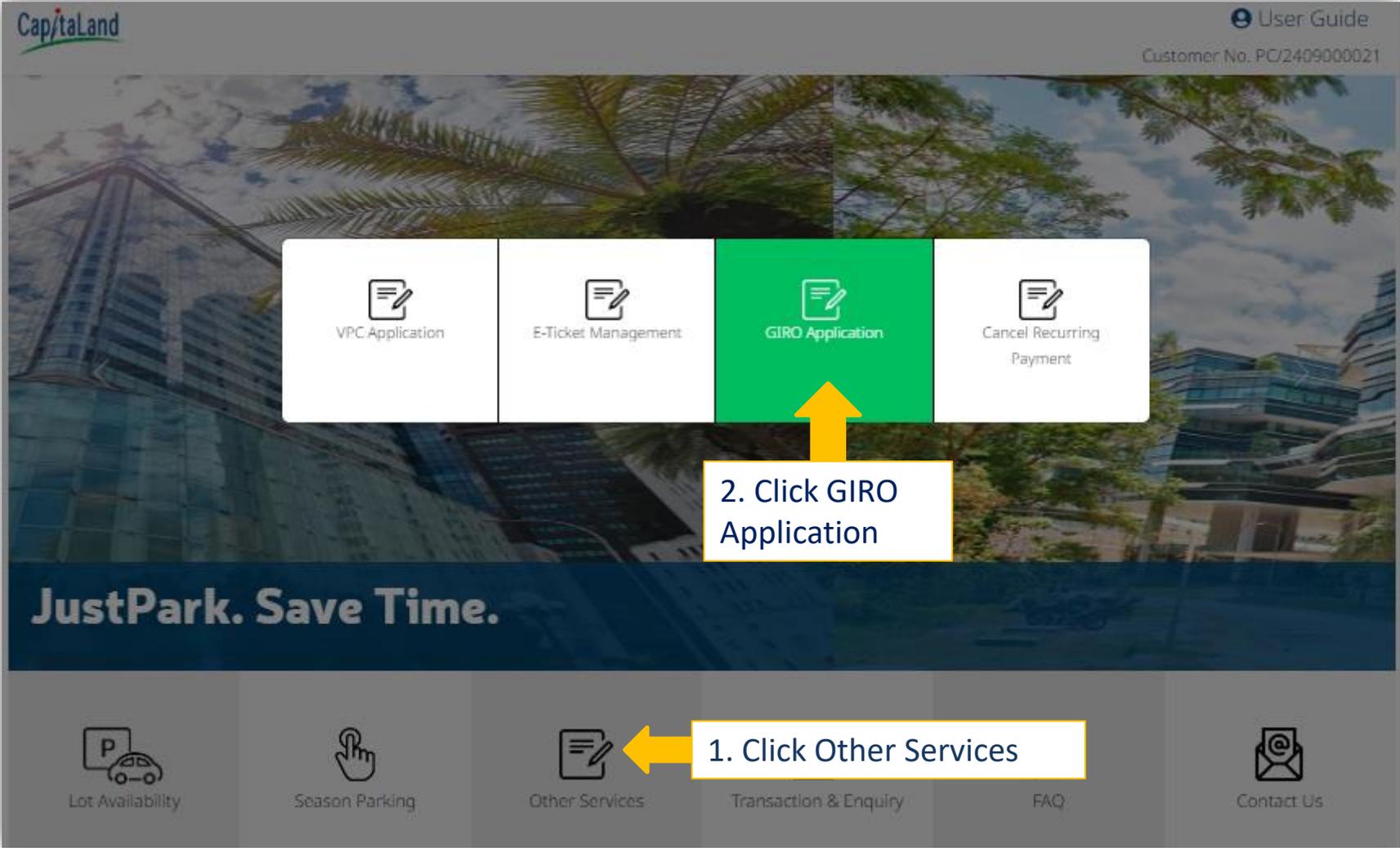
Recurring payment cancelled



# **GIRO Application**

*Applicable to CapitaLand Office Buildings and CapitaLand Business Parks, Industrial & Logistics Buildings Only*

# GIRO Application



2. Click GIRO Application

1. Click Other Services

# GIRO Application

# GIRO Application

CapitaLand Lot Availability Season Parking Other Services Transaction & Enquiry FAQ Contact Us User Guide Customer No. PC/2409000021

Home > GIRO Application

Only site with available GIRO application will be shown.

## GIRO Application

Capital Tower

GIRO Ref No.	Submission Date	Name of Bank

Only site with available GIRO application will be shown.

### GIRO Application

Carpark Site: Capital Tower Date: 01 Oct 2024

To: Name of Bank: Bank of India Branch Code (3 digits): 123

1. I/We hereby instruct you to process the BO's instruction to: (i) debit my/our account for outstanding charges and (ii) to credit the same account for refunds. Amounts credited would constitute a valid discharge of the BO's obligations due to me/us in respect of such amounts.  
2. You are entitled to reject the BO's debit instructions if my/our account does not have sufficient funds and charge me/us a fee of this. You may also discretion allow the debit even if this results in an overdraft on the account and impose charges accordingly.  
3. The authorisation will remain in force until terminated by your written notice sent to my/our address last known to you or upon receipt of my/our written revocation though the BO.

My/ Our Name(s) as in Bank Account: User Guide Account No. to be debited (Exclude 3 digits Branch Code for HSBC, OCBC, and SBI Bank): 44442222000

SWIFT BIC: BKIDSGSGXXX Tel:

6. Click Submit

Submit

Back

5. Fill in necessary information

4. Click Apply

Pre-filled GIRO application form will be downloaded automatically

# GIRO Application



**Capital Tower**  
I am applying to pay for:  
 Season Parking  
Billing Account No.: CT/BA/24090002

## Application Form For Interbank Giro

Part 1: For Applicant's Completion ( Fill In The Spaces Indicated With ✓ )

**Date:** (✓)  
02 Oct 2024

**Name of Billing Organisation ("BO"):**  
HSBC Institutional Trust Services (Singapore) Limited As Trustee of CapitaLand Commercial Trust

**To: Name of Bank:** (✓)  
Bank of India

**Branch:** (✓)  
123

**Billing Organisation's Customer's Reference Number:**  
C 0 0 0 0 0 0 0 0 0 1

- (a) I/We hereby instruct you to process the BO's instructions to: (i) debit my/our account for outstanding charges and (ii) to credit the same account for refunds. Amounts credited would constitute a valid discharge of the BO's obligations due to me/us in respect of such amounts.
- (b) You are entitled to reject the BO's debit instructions if my/our account does not have sufficient funds and charge me/us a fee for this. You may also at your discretion allow the debit even if this results in an overdraft on my account and impose charges accordingly.
- (c) This authorisation will remain in force until terminated by your written notice sent to my/our address last known to you or receipt of my/our written revocation through the BO.
- (d) I/We hereby authorise you to credit payments due to me/us on my/our account. Amounts so credited would constitute a discharge of obligations due to me/us.

**My / Our Name(s) as in Bank Account:** (✓)  
User Guide

**My / Our Contact:** (✓)

Tel: 11224455  
Email: userguide1@gr...

**My / Our Company Stamp / Signature / Thumbprint(s):** (✓)

**My/Our Account Number:** (✓)  
SWIFT BIC\*  
BKIDIN33XXX  
Account No. to be debited  
4 4 4 4 2 2 2 0 0 0

## Part 2: For Billing Organisation's Completion

**Bank Account Name of Billing Organisation:** HTSG - CapitaCom CT Coll

**Billing Organisation's Customer's Reference Number:** C 0 0 0 0 0 0 0 0 0 1

**SWIFT BIC:** DBSSSGXXX  
**Billing Organisation's Account No:** 0 0 3 9 0 1 0 0 1 0

## Part 3: For Applicant's Bank's Completion

**To: Billing Organisation**  
This Application is hereby **REJECTED** (please tick) for the following reason(s):

Signature/Thumbprint differs from Bank's records  
 Signature/Thumbprint incomplete/unclear  
 Account operated by signature/thumbprint

Wrong account number  
 Amendments not countersigned by customer  
 Others: \_\_\_\_\_

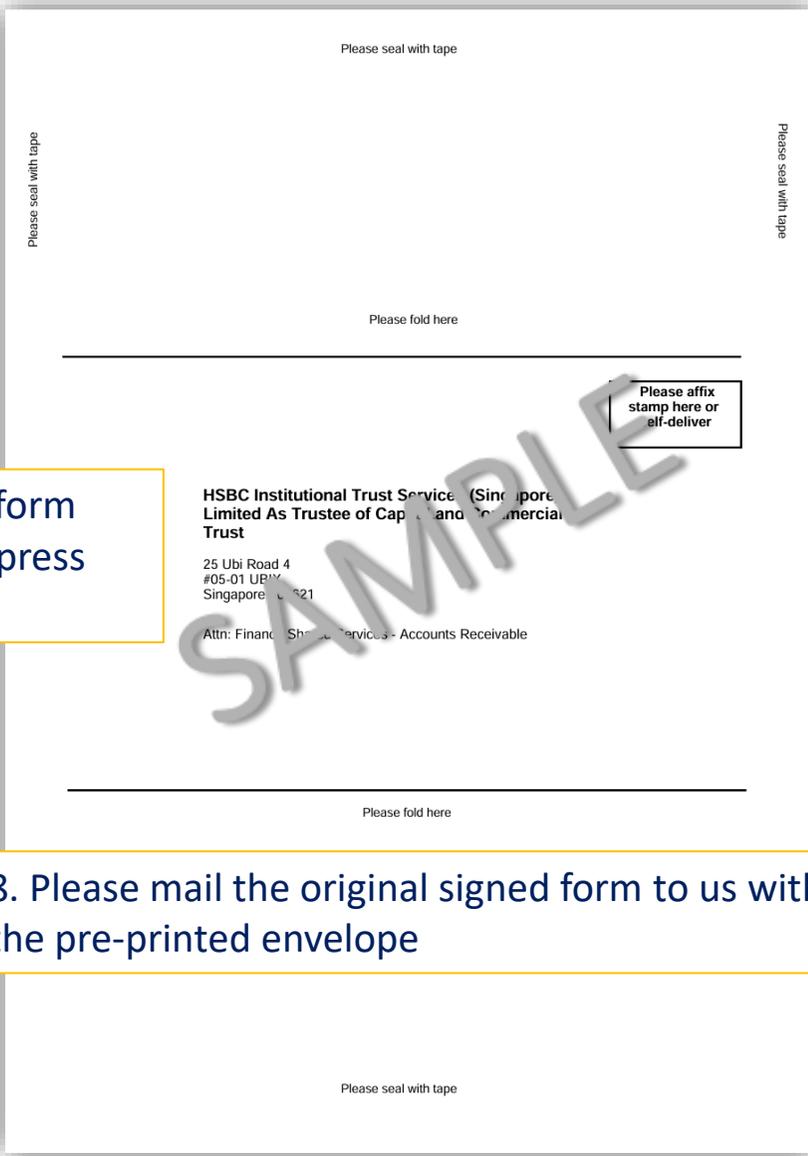
Name of Approving Officer: \_\_\_\_\_  
Authorised Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

\*Required for notification of refunds.  
\*Please obtain SWIFT BIC code from your bank if you are unsure.  
\*For thumbprints, please go to the branch with your identification.

7. Print the form and sign/impress thumbprint



8. Please mail the original signed form to us with the pre-printed envelope



# GIRO Application

CapitaLand

Lot Availability   Season Parking   Other Services   **Transaction & Enquiry**   FAQ   Contact Us   User Guide

Customer No. PC/2409000021

Home > GIRO Application

## GIRO Application



**Pending Bank Approval**

Capital Tower

Name of Bank  
**Bank of India**

Account No.  
**CT/BA/24090002**



3 CHANGI BUSINESS PARK VISTA

Name of Bank  
-

Account No.  
-

After form submission, you may check for the application status from time to time.

Click the carpark site for details

# GIRO Application

CapitaLand

Lot Availability Season Parking Other Services Transaction & Enquiry FAQ Contact Us User Guide

Customer No. PC/2409000021

Home > GIRO Application

Only site with available GIRO application will be shown.

## GIRO Application

**Capital Tower**

Status: Pending Bank Approval Last updated on 02 Oct 2024 01:01 PM

GIRO Ref No.	C000000001		
Name of Bank	Bank of India		
Swift Code	BKIDSGSGXXX	Branch Code	123
Name as in Bank Account	User Guide	Account No.	44442222000
Contact No.	11224455	Submission Date	02 Oct 2024
Reject Reason			

GIRO Ref No.	Submission Date	Name of Bank
C000000001	02 Oct 2024	Bank of India

**Click Apply to submit new application**

**Details of the latest GIRO application**

**View application details**

**Withdraw application**

Apply Back

- ▶ We will inform you via email once there is update on the GIRO application status.
- ▶ If you would have to change the bank account for existing GIRO arrangement, please submit a new GIRO application.

# GIRO Application

CapitaLand

Lot Availability   Season Parking   Other Services   Transaction & Enquiry   FAQ   Contact Us   User Guide

Customer No. PC/2409000021

Home > GIRO Application

Only site with available GIRO application will be shown.

## GIRO Application

 <b>Approved</b> Capital Tower Name of Bank <b>Bank of India</b> Account No. <b>CT/BA/24090002</b>	 3 CHANGI BUSINESS PARK VISTA Name of Bank - Account No. -
---	--

After form submission, you may check for the application status from time to time.

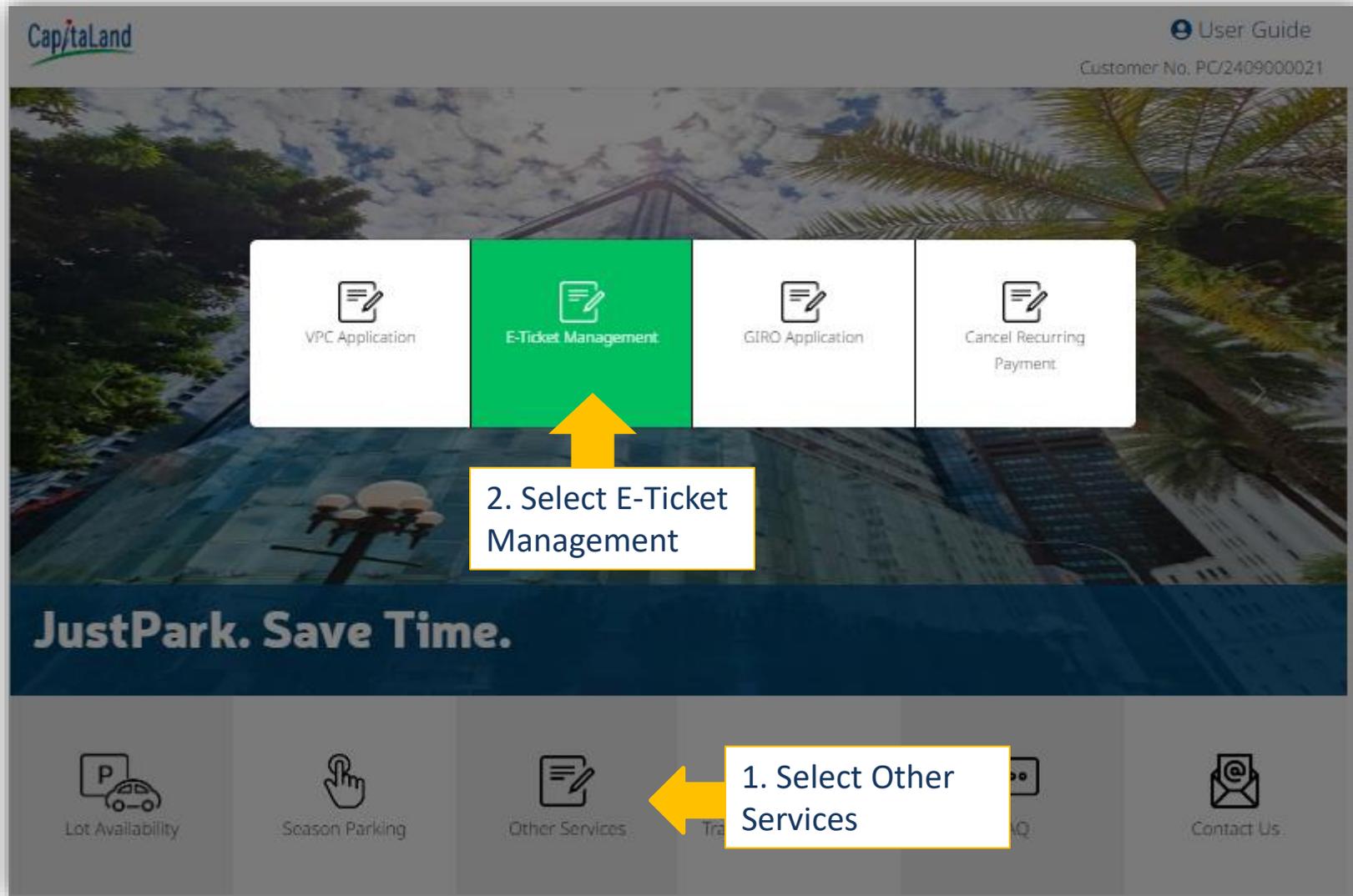
Click the carpark site for details



# **E-ticket Management (Purchase E-Ticket)**

*Purchase the E-ticket that available at the carpark site.*

# E-Ticket Management - Purchase E-Ticket



# E-Ticket Management - Purchase E-Ticket

▶ Please skip this slide if you do not have previously purchased E-Ticket

The screenshot shows the 'E-Ticket Management' page. On the left, a blue sidebar contains the text 'Select your carpark site' and 'Important Notes : Only Sites with valid season parking will be shown'. The main content area has a breadcrumb 'Home > E-Ticket Management' and a heading 'E-Ticket Management'. A 'Purchase E-Ticket' button is highlighted with a yellow box and an arrow pointing to it from a text box that says '3. Click to purchase a new E-ticket. You will be redirecting to select carpark site page.' Below the button is a card for 'Westgate - Retail' with a photo of the mall. To the right is a table of purchased tickets. A yellow box with an arrow points to the first row of the table, which is labeled 'E-Ticket that purchased before'.

Select your carpark site

Important Notes :  
Only Sites with valid season parking will be shown

Home > E-Ticket Management

## E-Ticket Management

Purchase E-Ticket

3. Click to purchase a new E-ticket. You will be redirecting to select carpark site page.

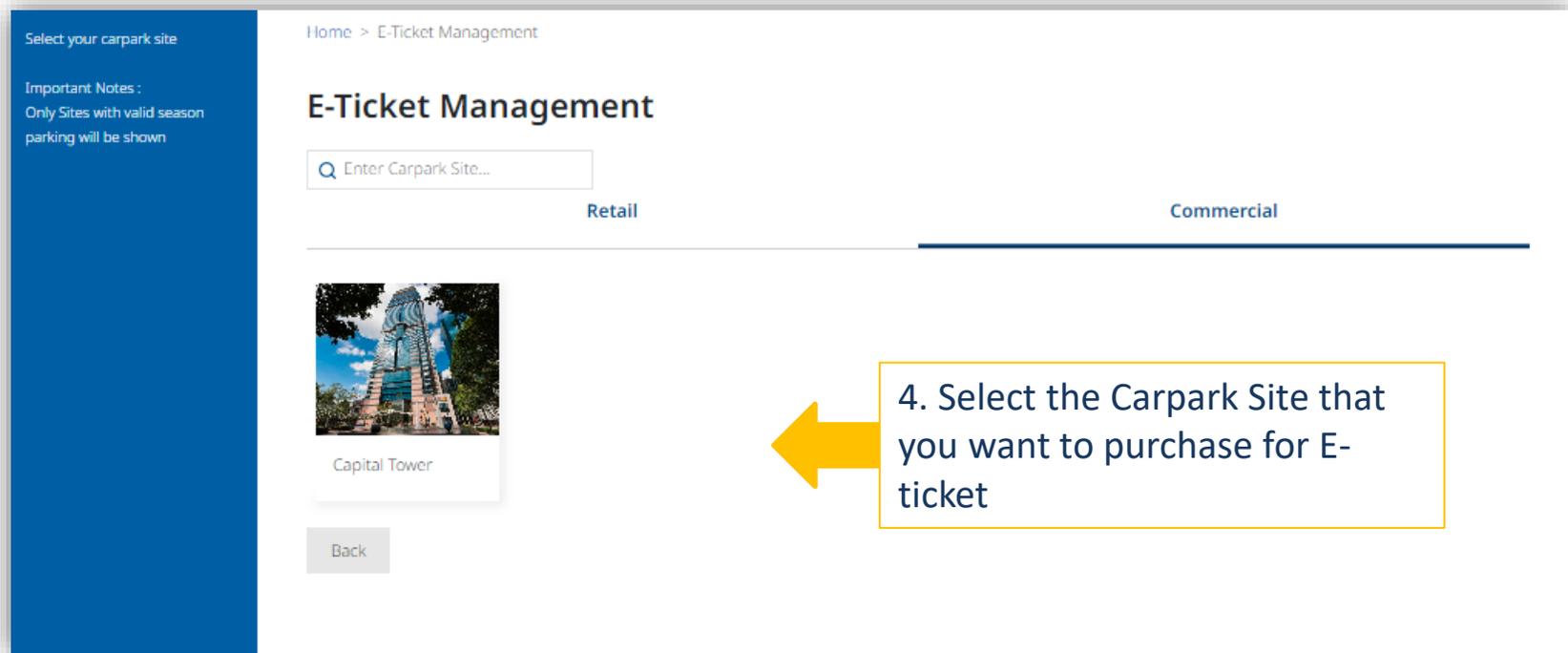
Westgate - Retail

Ticket Description	Type	From	Redeem Till
Dollar	Purchased	01 Jul 2024	31 Oct 2024

E-Ticket that purchased before

# E-Ticket Management - Purchase E-Ticket

- ▶ If you have previously purchased E-Ticket, please refer to next slide.



Select your carpark site

Important Notes :  
Only Sites with valid season parking will be shown

Home > E-Ticket Management

## E-Ticket Management

Q Enter Carpark Site...

Retail Commercial

  
Capital Tower

Back

4. Select the Carpark Site that you want to purchase for E-ticket

# E-Ticket Management - Purchase E-Ticket

Select your carpark site

Important Notes:  
Only Sites with valid season parking will be shown

Home > E-Ticket Management

## E-Ticket Management



Capital Tower

### Purchase Details

Ticket Type	Dollar	Valid From	01 Oct 2024
Ticket Value	\$10 Dollar	Valid Till	31 Dec 2024
Unit Price (Incl. GST)	\$10.00	Quantity	4
Stock	10		

Total Amount \$40.00 (Incl. GST)

Payment Back

Available ticket for the carpark site.

5. Edit the number of ticket that you want to purchase

6. Click Payment after you confirm the number of ticket to purchase

7. Review the ticket details

Home > E-Ticket Management

## E-Ticket Management



Capital Tower

### Payment Summary

Ticket Type	Dollar	Valid From	01 Oct 2024
Ticket Value	\$10 Dollar	Valid Till	31 Dec 2024
Unit Price (Incl. GST)	\$10.00	Quantity	4
Stock	10		

Total Amount \$40.00 (Incl. GST)

Back

By selecting payment method, you agree to our [Car Park Terms and Conditions](#) as Stated.

Select your Payment Method

8. Click to proceed payment to purchase the E-Ticket



# E-Ticket Management - Purchase E-Ticket

Select your carpark site

Important Notes :  
Only Sites with valid season parking will be shown

Home > E-Ticket Management

## E-Ticket Management

Purchase E-Ticket



Capital Tower

Ticket Description	Type	Redeem From	Redeem Till	Total	Assigned	Redeemed	Utilized	Balance
Dollar	Purchased	01 Oct 2024	31 Dec 2024	4	0	0	0	4

↑

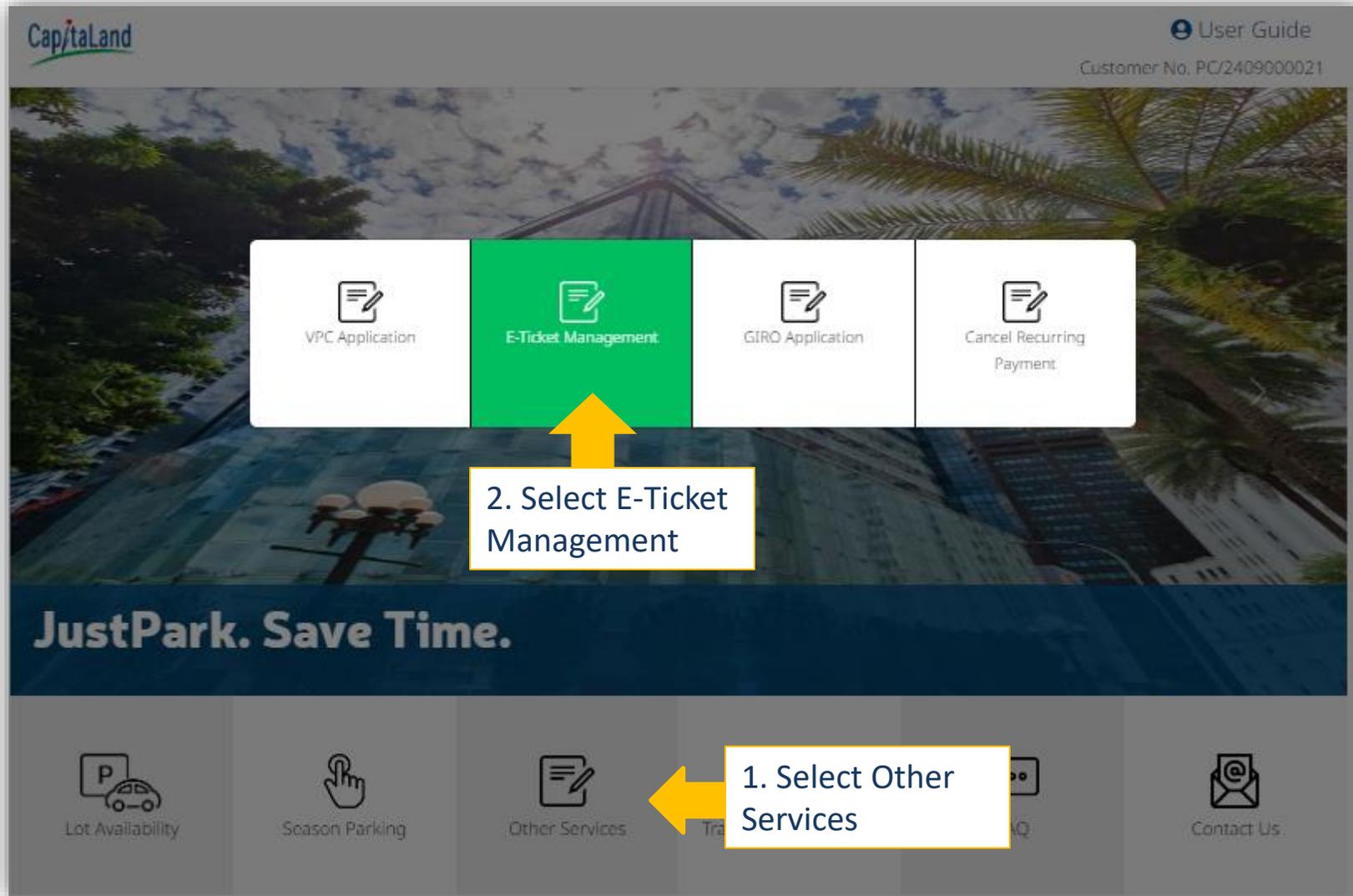
After payment completed, you can manage your E-Ticket under E-Ticket Management screen



# **E-Ticket Management (Assign / Redeem E-Ticket)**

*Assign E-Ticket to other user and Redeem E-Ticket for a vehicle*

# E-Ticket Management – Assign / Redeem E-Ticket



# E-Ticket Management – Assign / Redeem E-Ticket

Select your carpark site

Important Notes :  
Only Sites with valid season parking will be shown

Home > E-Ticket Management

## E-Ticket Management

Purchase E-Ticket

  
Capital Tower

Ticket Description	Type	Redeem From	Redeem Till	Total	Assigned	Redeem
 Dollar	Purchased	01 Oct 2024	31 Dec 2024	4	0	

  
Westgate - Retail

Ticket Description	Type	Redeem From	Redeem Till	Total	Assigned	Redeem
 Dollar	Purchased	01 Jul 2024	31 Oct 2024	5	2	

3. Click  to manage the E-Ticket

Purchased E-Ticket according to different site.

# E-Ticket Management – Assign / Redeem E-Ticket

- ▶ E-ticket can be assigned to Non-JustPark user
- ▶ Non-JustPark users will received an email notification with a link to login to JustPark and redeem for their assigned E-ticket.

Home > E-Ticket Management

## E-Ticket Management



Westgate - Retail

Total	5
Assigned	0
Redeemed	0
Utilized	0
Balance	5

**Dollar**

Redeem From 01 Jul 2024 Redeem Till 31 Oct 2024 Type Purchased Use In 01 Jul 2024 - 31 Oct 2024

Assign E-Ticket

Email Address	Remarks	Redeem From	Redeem Till	Quantity	Balance
<b>Assign</b>					

Redeem E-Ticket

Vehicle No.	IU No.	Email	Utilized
<b>Redeem</b>			

Back

E-ticket that assigned to other user

4. Click Assign to assign E-Ticket to a User

E-ticket that redeemed for vehicle

5. Click Redeem to redeem E-Ticket for a vehicle

# E-Ticket Management - Assign / Redeem E-Ticket

## Assign E-Ticket

The 'Assign E-Ticket' form contains the following fields: 'Email' (text input), 'Redeem From' (date input, '01 Jul 2024'), 'Redeem Till' (date input, '31 Oct 2024'), 'Quantity' (text input, '1'), and 'Remarks (optional)' (text area, 'Remarks'). At the bottom are 'Submit' and 'Cancel' buttons.

4a. Enter E-Ticket assign information

*\*E-ticket can be assigned to a Non-JustPark User*

4b. Click Submit to assign the E-ticket. Record will show at Assign E-Ticket

## Redeem E-Ticket

The 'Issue E-Ticket' form contains the following fields: 'Vehicle No.' (text input), 'IU No.' (text input), 'Email (optional)' (text input, 'Email'), and 'Submit' and 'Cancel' buttons at the bottom.

5a. Fill in your vehicle information.

5b. Click Submit to redeem the E-ticket for vehicle

# E-Ticket Management – Assign / Redeem E-Ticket

Home > E-Ticket Management

## E-Ticket Management



**Westgate - Retail**

Total	5
Assigned	2
Redeemed	1
Utilized	0
Balance	2

**Dollar**

Redeem From 01 Jul 2024 Redeem Till 31 Oct 2024 Type Purchased Use In 01 Jul 2024 - 31 Oct 2024

### Assign E-Ticket

Email Address	Remarks	Redeem From	Redeem Till	Quantity	Balance
testing123@gmail.com	-	01 Jul 2024	31 Oct 2024	2	0

**Assign**

### Redeem E-Ticket

Vehicle No.	IU No.	Email	Utilized
TEST123	1220000123	-	<input type="checkbox"/>

**Redeem** **Back**

After assign completed, assignee will be showing here

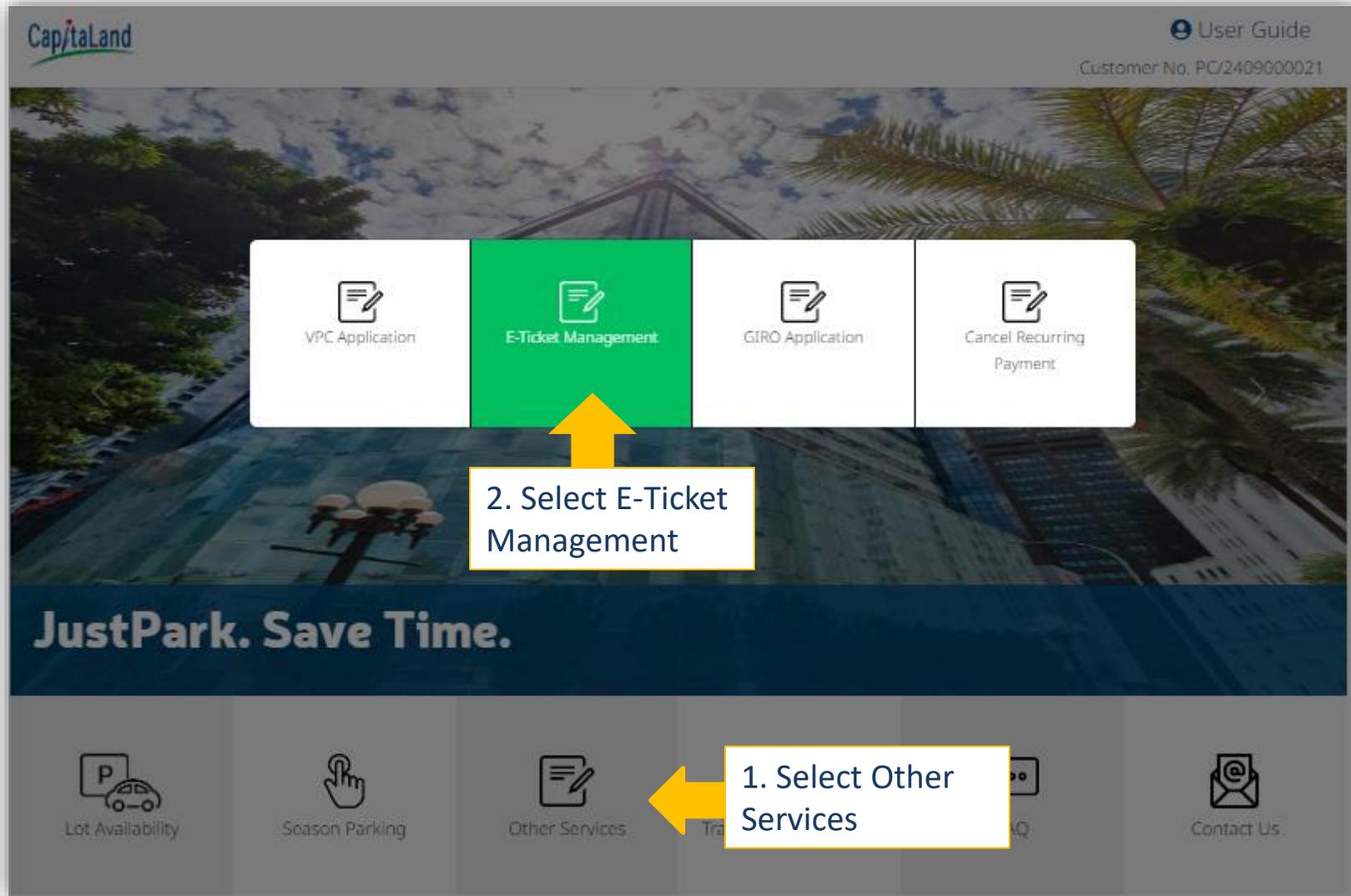
After redeem completed, redeemed vehicle will be showing here



# **E-Ticket Management (Withdrawing E-Ticket)**

*You can only withdraw unused E-Ticket from assigned or redeemed E-Ticket*

# E-Ticket Management – Withdrawing E-Ticket



# E-Ticket Management – Withdrawing E-Ticket

Select your carpark site

Important Notes :  
Only Sites with valid season parking will be shown

Home > E-Ticket Management

## E-Ticket Management

Purchase E-Ticket



Capital Tower

Ticket Description	Type	Redeem From	Redeem Till	Total	Assigned	Redeem
 Dollar	Purchased	01 Oct 2024	31 Dec 2024	4	0	



Westgate - Retail

Ticket Description	Type	Redeem From	Redeem Till	Total	Assigned	Redeem
 Dollar	Purchased	01 Jul 2024	31 Oct 2024	5	2	

3. Click  to manage the E-Ticket

Purchased E-Ticket according to different site.

# E-Ticket Management – Withdrawing E-Ticket

- ▶ Withdrawing full unutilized assigned E-Ticket.

**E-Ticket Management**

Dollar

Redeem From 01 Jul 2024 Redeem Till 31 Oct 2024 Type Purchased Use In 01 Jul 2024 31 Oct 2024

Assign E-Ticket

Email Address	Remarks	Redeem From	Redeem Till	Quantity	Balance
testing123@gmail.com	-	01 Jul 2024	31 Oct 2024	2	2

Westgate - Retail

Total 5  
Assigned 2  
Redeemed 0  
Utilized 0  
Balance 0

4a. Click ? to withdraw the assignment

Vehicle No. IU No. Email Utilized

No Record

Redeem

4b. Click Yes to confirm withdraw. The record will be removed from the Assign E-Ticket.

Withdraw

Are you sure want to withdraw assign?

Yes No

Withdrawing all E-Ticket is allowed when E-ticket Assigned Balance is EQUAL to Assigned Quantity

# E-Ticket Management – Withdrawing E-Ticket

- ▶ Withdrawing partial unutilized E-Ticket.

**E-Ticket Management**



**Dollar**

Redeem From 01 Jul 2024 Redeem Till 31 Oct 2024 Type Purchased Use In 01 Jul 2024 - 31 Oct 2024

**Assign E-Ticket**

Email Address	Remarks	Redeem From	Redeem Till	Quantity	Balance
 testing123@gmail.com	-	01 Jul 2024	31 Oct 2024	3	1

**Westgate - Retail**

Total 5  
Assigned 3  
Redeemed 0  
Utilized  
Balance

**5a. Click  to modify the E-Ticket Assign quantity**

*\*You can also modify the validity date of the assigned E-Ticket*

IU No.	Email	Utilized
No Record		

Back

Withdrawing an E-Ticket by reducing the number of assigned tickets when the assignee has partially used it.

# E-Ticket Management – Withdrawing E-Ticket

- ▶ You can only withdraw unused E-Ticket by reducing the number of assigned tickets when the assignee has partially used them.
  - ▶ For example, Email A assigns 3 E-Ticket to Email B
  - ▶ Email B uses 2 ticket, leaving 1 unused.
  - ▶ Email A can withdraw the 1 unused E-Ticket by reducing the assigned quantity to 2.
  - ▶ The number of 2 indicates the tickets has been used by E-mail B and cannot be withdrawn.

5b. Reduce the quantity assign to withdraw the unutilized E-Ticket.

You may modify the assigned E-Ticket validity date here

The screenshot shows a web form titled "Assign E-Ticket" with a close button (X) in the top right corner. The form contains the following fields: "Email" (text input with "testing123@gmail.com"), "Redeem From" (date input with "01 Jul 2024"), "Redeem Till" (date input with "31 Oct 2024"), "Quantity" (text input with "3"), and "Remarks (optional)" (text area with "Remarks"). At the bottom are "Update" and "Cancel" buttons. Three yellow arrows point to the "Quantity" field, the "Redeem Till" field, and the "Update" button.

5c. Click Update to save the changed

# E-Ticket Management – Withdrawing E-Ticket

- ▶ Withdrawing unutilized redeemed E-ticket.

Home > E-Ticket Management

## E-Ticket Management



**Westgate - Retail**

Total	5
Assigned	2
Redeemed	1
Utilized	0
Balance	2

**Dollar**

Redeem From 01 Jul 2024 Redeem Till 31 Oct 2024 Type Purchased Use in 01 Jul 2024 - 31 Oct 2024

### Assign E-Ticket

Email Address	Remarks	Redeem From	Redeem Till	Quantity	Balance
testing123@gmail.com	-	01 Jul 2024	31 Oct 2024	2	0

**Assign**

### Redeem E-Ticket

Vehicle No.	IU No.	Email	Utilized
TEST123	1220000123	-	<input type="checkbox"/>

**Redeem** **Back**

- ? Withdraw the redeemed E-ticket
- ? Modify the vehicle information



## **E-Ticket Management (Non-JustPark User)**

*Non-JustPark User will received a link via email to login and manage the assigned E-Ticket.*

# E-Ticket Management - Non-JustPark User

- ▶ Non-JustPark users will receive an email with a link when they are assigned an E-Ticket.
- ▶ They can use the link to log in and manage their E-Ticket on JustPark without creating an account.

1. Click the hyperlink to access to JustPark



To: xxx <xxx@gmail.com>  
Subject: JustPark-2.1 (UAT): E-Ticket Issue

Dear Sir/Madam,

Please note that we have issued e-complimentary ticket.

Kindly click [here](#) or visit the link below to fill vehicle details.  
<https://justpark21-uat.capitaland.com/ticketissue>

If you have any questions, please contact the respective properties and we will happy to attend to you

1. CapitaLand Malls' Centre Management Office at +65 6631 9931 or email to [ask-us@capitalandmall.com](mailto:ask-us@capitalandmall.com)
2. CapitaLand Office Buildings's Tenant Service Centre at +65 6713 2888 or email to [ask-us@capitaland.com.sg](mailto:ask-us@capitaland.com.sg)

Yours sincerely,  
CapitaLand

*(This is a computer-generated message. Please DO NOT reply to this message.)*

Privileged Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person.

**SAMPLE**

# E-Ticket Management - Non-JustPark User

- ▶ Non-JustPark users can access the E-Ticket Management module only after authentication.
- ▶ Authentication is done using a One-Time Password (OTP).

The screenshot shows the CapitalLand website's E-Ticket Management login page. The page has a navigation bar with links for Lot Availability, Season Parking, Other Services, Transaction & Enquiry, FAQ, and Contact Us, and a Login / Register link. The main content area is titled 'E-Ticket Management' and contains a login form with an 'Email' input field, a reCAPTCHA 'I'm not a robot' checkbox, and a 'Verify' button. A blue sidebar on the left contains a 'Login with your registered email and password' section. A 'Verification' modal window is open, showing 'OTP has been sent to . Please check your email.' with a text input field containing 'YNUG -' and a 'Confirm' button. A sample email is shown below, with the subject 'JustPark-2.1 (UAT): OTP Authentication' and a body containing a six-digit OTP '795721'. Yellow callout boxes with arrows point to the email input field (2), the reCAPTCHA checkbox (3), the Verify button (4), and the Confirm button in the verification modal (5).

2. Enter the email address that E-Ticket assigned to

3. Check I'm not a robot.

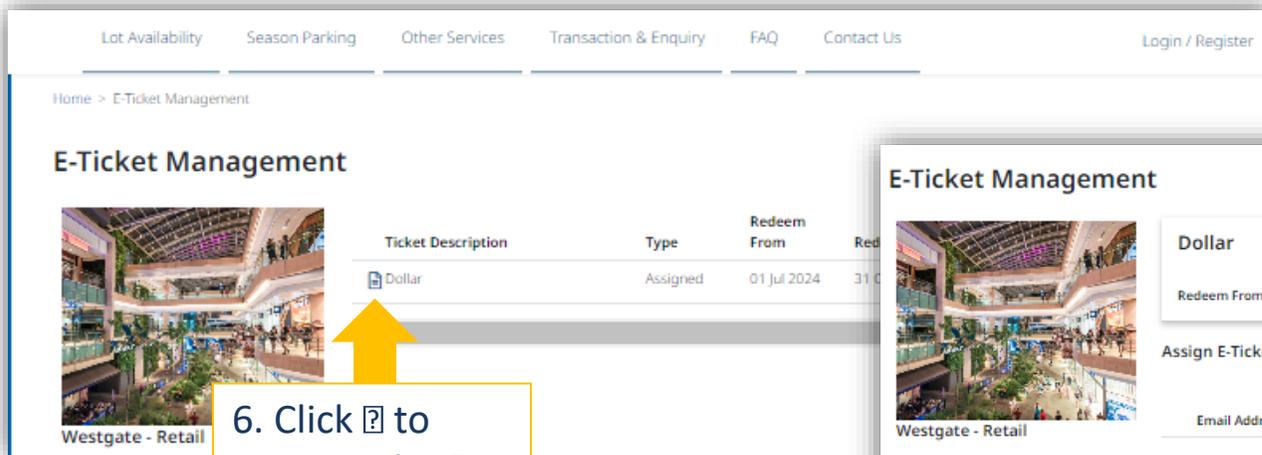
4. Click Verify. You will receive One-time Password (OTP) via email.

5. Enter the OTP that you received and click Confirm.

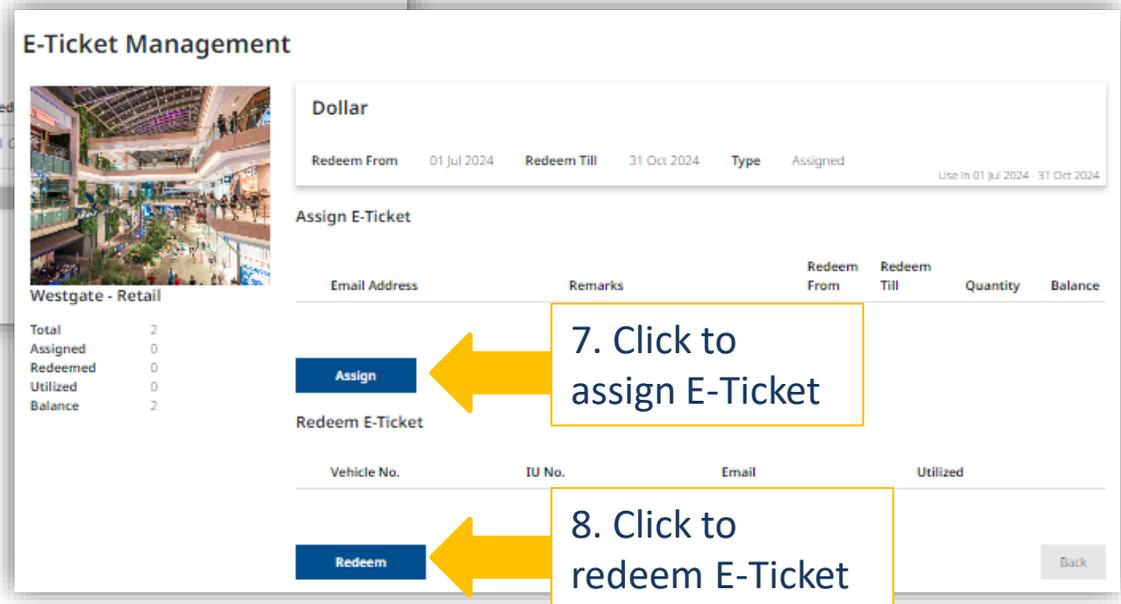
# E-Ticket Management - Non-JustPark User

▶ Non-JustPark users can assign, issue, and withdraw E-Tickets just like regular users after accessing the E-Ticket Management module.

▶ The username will not appear in the top right corner since there is no JustPark user account.



6. Click to manage the E-Ticket



7. Click to assign E-Ticket

8. Click to redeem E-Ticket

*\*You may refer **E-Ticket Management (Assign / Redeem E-Ticket)** for assign and redeem E-ticket user guide.*



# **Lots Availability for Hourly Parking**

*Enquire the number of available parking lot for hourly parking.*

# Lots Availability for Hourly Parking



Important Notes:  
Lot Availability for Hourly Parking.



Lot Availability

1. Select Lot Availability  
*\*Login not required.*



Services



Transaction & Enquiry



FAQ



Contact Us

# Lots Availability for Hourly Parking

Home > Lot Availability

## Lot Availability

Last updated: 01 Oct 2024, 11:44 AM

Search: Enter Carpark Site...

**Retail**      **Commercial**      **Business Parks, Industrial and Logistics**

Category	Site Name	Available Spots
Retail	Bugis+	217 AVAILABLE
	Lot One Shoppers'	184 AVAILABLE
Commercial	Bukit Panjang Plaza	210 AVAILABLE
	Plaza Singapura	359 AVAILABLE
Business Parks, Industrial and Logistics	Clarke Quay	199 AVAILABLE
	Raffles City Shopping Centre	896 AVAILABLE
Commercial	Funan	314 AVAILABLE
	Sengkang Grand Mall	42 AVAILABLE
Business Parks, Industrial and Logistics	IMM Building	724 AVAILABLE
	Tampines Mall	45 AVAILABLE
Business Parks, Industrial and Logistics	Junction 8	45 AVAILABLE
	Tampines Mall	45 AVAILABLE

- ▶ Real-time information on parking lot availability
- ▶ Check Hourly Parking Rates for different carpark site

2. Click to view Hourly Parking Rate

### Hourly Parking Rate

**Lot One Shoppers' Mall (AW Project Server)**

**Car**  
Monday - Friday  
7.00 am - 5.59 pm: \$2.55 per ½ hour or part thereof  
6.00 pm - 6.59 am (next day): \$3.25 per entry

Saturday  
7.00 am - 12.59 pm: \$2.55 per ½ hour or part thereof  
1.00 pm - 6.59 pm (next day): \$3.25 per entry

Sunday and Public Holidays  
7.00 am - 6.59 am (next day): \$3.25 per entry

**Motorcycle**  
Monday - Sunday  
7.00 am - 6.59 am (next day): \$3.25 per entry  
Prices indicated above are inclusive of 8% GST



# Contact Information

*CapitaLand Malls*

+65 6631 9931

[retail@capitaland.com](mailto:retail@capitaland.com)

CapitaLand Office Trust Buildings

[ask-us@cict.com.sg](mailto:ask-us@cict.com.sg)